Attendance Protocol for Calling Home

Purpose: To establish a positive relationship with the family.

1-3 + Absences	 As early as the 1st, 2nd, or 3rd absence or tardy: Speak with the child (1:1 or in a peer group); and Make a <i>friendly</i> phone call home directly to the parents/guardians. To build a relationship with the family
Teacher Action	 Some messaging teachers can use: "Thank you for calling the school to let us know he will be absent; I am calling to just say we missed him/her and hope to see him/her tomorrow." "We missed your child here at school." "We care about your child." Inquire <i>about</i> the child's health"Is she/he feeling okay?" "Some of the activities/work your child missed included" "What is the best way for us to keep in touch?" (<i>Establish a preferred method of communication.</i>)
4-6 +	For the 4-6th absence or tardy: Speak with the child (1:1) and;
Absences Teacher Action	 Phone call home directly to the parents/guardians: To build a relationship with the family; To reinforce attendance; and To brainstorm with parents how to improve attendance.
	 Ask the family their perspective first; and Be as specific as possible and include strengths and positive feedback: "We missed your child here at school." "We care about your child." "How do you think your child is doing?" "What is going well with the student?" Inquire <i>about</i> the child's health"Is she/he feeling okay?" "Some of the activities/work your child missed include" "Is there anything we can do to help you get your child to school?" "We are a team working to support your child; You can rely on us if you need anything." Reminder of the policy and practice (Planned Absence Form, calling in illness, etc.)