

Session 3:

Partnering to Make a Difference



Professional Learning Series

October 21, 2021





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Getting Started: Introductions

Use the Chat and share:

- ✓ Your name, role, community, and state
- ✓ A key community partner for engaging students in school



Three E-Learning Sessions

During these sessions, participants will learn how to work as a team to take a multi-tiered approach to improve attendance in their schools:

- ❖ Session I Whole School Engagement Strategies for Reducing Student Absenteeism
- Session 2 Early Intervention Strategies: Using Teams to Monitor and Identify Students in Need of Support
- ❖ Session 3 Partnering to Make a Difference





Participants will:

- Learn strategies to mobilize school staff,
 community and agency partners to provide support
- Determine if their efforts are making a difference



Review of Sessions 1 & 2



Absenteeism is a Sign that Positive Conditions for Learning are Missing, Whether Classes are In Person, Distance or Blended









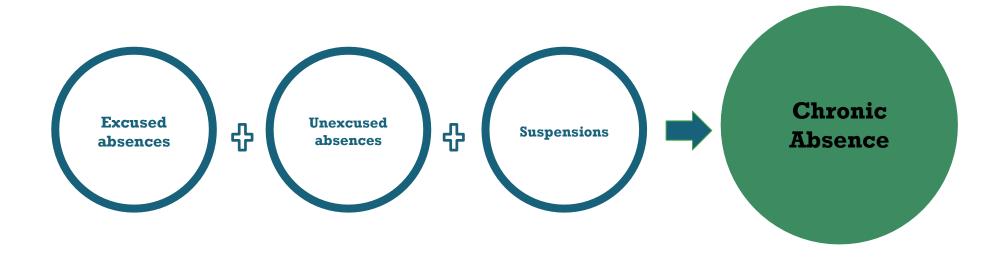
Absenteeism is a *leading* indicator and a *cause* of educational inequity





Chronic absence is missing so much school for any reason that a student is academically at risk.

Chronic absence is defined as missing 10 percent or more of school for any reason.

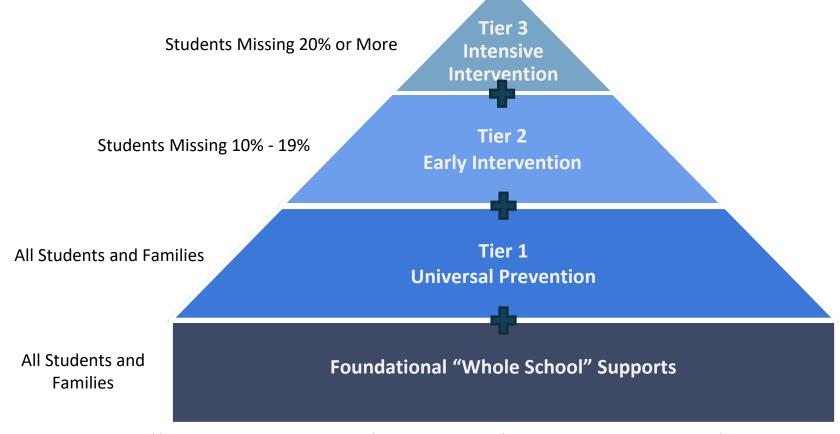


Chronic absence is different from **truancy** (unexcused absences only) or **average daily attendance** (how many students show up to school each day).





When Tackling Absenteeism, Take a Multi-Tiered Approach Beginning with Prevention





https://www.attendanceworks.org/chronic-absence/addressing-chronic-absence/3-tiers-of-intervention/



Poll

What has been most valuable to you from the first 2 classes? (check all that apply)

- ☐ The key functions of an attendance team
- ☐ Taking a multi-tiered approach to reducing absenteeism beginning with prevention
- ☐ Effective communication strategies
- Expanded measures of attendance
- School climate and culture and attendance
- ☐ Matching strategies to root causes of absenteeism
- Other (type in chat)





Reducing Chronic Absence Requires a Team Approach

Primary Purpose of a Team Approach

Organize and facilitate a schoolwide attendance strategy and ensure it is an integral component of the school's plan to improve outcomes for all students.



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Ensuring Attendance Requires A Team



The Attendance Strategy should be led by the school principal and the leadership team.

Teams working on improving student attendance could include the school's:

- * Nurse
- * Counselor
- * Social Worker
- * Administrative support staff
- * Special education staff
- * Teachers
- * Early education staff
- * Community School Directors and Coordinators
- * Expanded Learning program staff
- * Family Resource Center Directors and Coordinators
- * Pupil Personnel Workers
- * Child Welfare and Attendance Officers

Members should be able to bring the perspectives of the student demographics. Teams should incorporate input from families and students along with the community.





Attendance Functions of a School Team



Session 2

I. Organize a multi-tiered attendance strategy that begins with prevention and early intervention.

2. Examine attendance and absenteeism data to assess which groups of students have higher or lower levels of absence.

3. Identify barriers and inequities that prevent students from attending school.

4. Mobilize everyone in the school community to address attendance.

5. Determine if you are making a difference.

Session 3



Team Function #3:
Identify barriers & inequities that prevent students from attending school





Perception vs. Reality

Dillon's Story



Dillon missed 36 days of school last year. That's a lot of instruction time missed. Why is he absent so often, especially in these early years?



Dillon Wilson 3rd grade

THE PERCEPTION

Dillon's parents don't care enough to get him to school. Maybe they aren't at home during the day, or have other kids to deal with, but whatever the excuse, they obviously just don't care enough about his education.



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Perception vs. Reality



Dillon missed 36 days of school last year. That's a lot of instruction time missed. Why is he absent so often, especially in these early years?



THE REALITY

Dillon was diagnosed with asthma as a baby. He struggles with outdoor activities and relies on a rescue inhaler many days at school. He lives with his widowed grandmother. When the air quality is bad, his grandmother keeps him home.



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Solutions Require Understanding What Factors Contribute to Chronic Absence

Barriers

- Chronic and acute illness
- Family responsibilities or home situation
- Trauma
- Poor transportation
- Housing and food insecurity
- Inequitable access to needed services
- System involvement
- Etc. and many more!

Aversion

- Struggling academically and/or behaviorally
- Unwelcoming school climate
- Social and peer challenges
- Biased disciplinary and suspension practices
- Undiagnosed disability and/or disability accommodations
- Parents had negative educational experiences

Disengagement

- Lack of challenging, culturally responsive instruction
- Bored
- No meaningful relationships to adults in the school
- Lack of enrichment opportunities
- Lack of academic and behavioral support
- Failure to earn credits

Misconceptions

- Absences are only a problem if they are unexcused
- Missing 2 days per month doesn't affect learning
- Sporadic absences aren't a problem
- Attendance only matters in the older grades
- Suspensions don't count as absence





The Social & Emotional Impact of Covid-19 on Student Attendance

- * Students who lost loved ones
- * Covid anxiety (about getting sick or spreading covid to family members)
- * Students who disengaged academically during remote learning who now feel behind or unprepared and avoid school or classes
- * Students who increased their amount of time they were working or caretaking during the pandemic (secondary school)
- * Students who suffered mental health impacts from remote schooling/pandemic



Align Interventions to Reasons for Absences

Reason for Absence

Possible Interventions

Anxiety About In-Person School

- Enlist trusted messengers (e.g. doctors) to talk with families
- Review health and safety protocols
- Hold a virtual open house to answer questions and address concerns
- Make school counselors available for consultation

Misunderstanding the impact of absences

- Create an education campaign that connects academic achievement with attendance
- When working with individual families, explore their hopes for their child and help connect them to school and attendance

Schedules
Out-of-Sync

- Offer before or after school programming
- Organize a walking school bus
- Provide a modified schedule that aligns school and family schedules

Transportation Barriers

Share ideas in the chat...



Asking Powerful Questions

5 Whys Worksheet

Define the Problem:

A large number of middle schoolers are tardy or absent the first month of school.

Why is this happening?

I. Middle school students are not waking up early enough to get to school.

2. Middle school students have not been in the routine of showing up in person every day for the past year and a half.

3. They haven't had the opportunity to practice daily routines or allow extra time for unexpected issues such as the bus being late.

Blank worksheet:

https://www.attendanceworks.org/wp-content/uploads/2019/06/Five-Whys-Worksheet.pdf

4. Many students do not have adults or peers to help them develop and stick to positive routines.

Why is that?

Why is that?

Why is that?

5. Adults overestimate a student's ability to organize himself/herself or plan for issues.

Identified Root Cause:

Students have not been taught, coached and supported in developing successful routines for getting to school on time.

Use the 5 Whys to understand a problem and the system that produces it.

Caution: do not use it to lay blame on students or families.

Validate Your Insights — Gather Information About Why Students Miss School

Common barriers students shared:

housing

Stress

TIRED family issues

NEED TO WORK

"We do the work to get grades, we don't learn anything"



Teachers lecture, we take notes. Then do it again the next day - in 6 classes. There's no time to learn the material. If you miss one day, you're behind & your grade drops.

Student and Family Focus Groups

Student and Family Surveys

School staff Insights and Observations

Student and Family Centered Problem-Solving Conversations

Used with permission from Butte County Office of Education

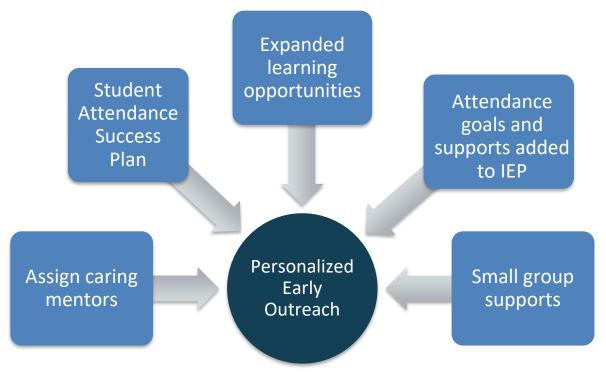
Addressing Reasons for Absences

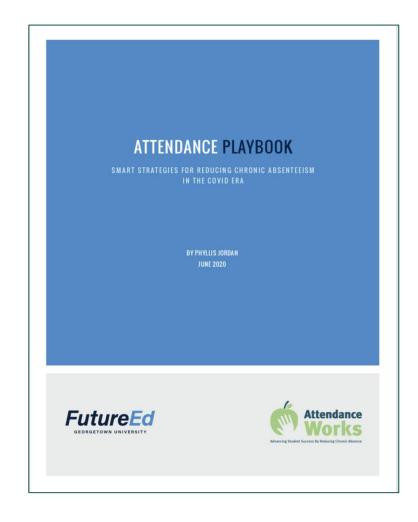






Tier 2: Early Intervention Strategies





Attendance Playbook: https://www.future-ed.org/attendance-playbook/

Implementation Guide: https://www.attendanceworks.org/resources/attendance-playbook/



Team Function #4: Mobilize everyone in the school community to address attendance





Mobilize the School Community to Address Attendance

Involve the Whole School **Engage External Partners** Staff



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We All Have a Role





https://vimeo.com/230451908



Our entire school staff has bought into an "all hands-on deck" approach to attendance.

- ☐ Strongly in Place
- ☐ Measurable Progress
- ☐ Needs Improvement
- ☐ Urgent Gap





Share what you did (or plan to do) to get all hands-on deck.



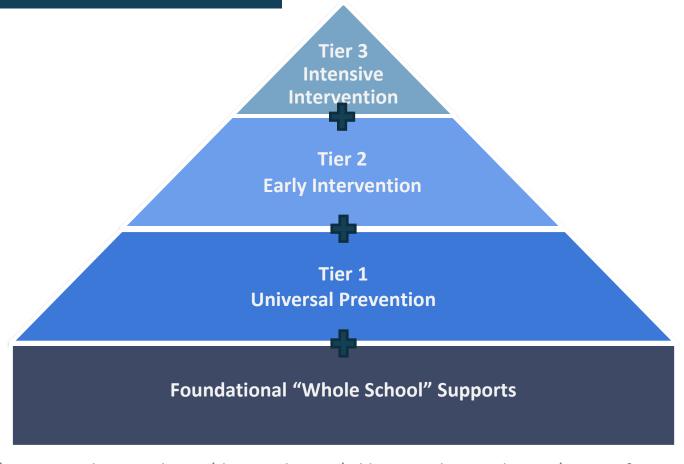


Involve the Whole School Staff in Caring Conversations





Caring Conversations are a Key Component of Every Tier





Tailor Conversations to Students' Attendance and Participation Level

Satisfactory Attendance

At-Risk

Chronic Absence

Consider involving support staff in the family meeting.

Congratulate them on their child's good attendance.

Ask them what they're doing that's enabling them to be so successful!

Let them know that you are concerned about attendance because the student is beginning to head off track, and it is easy for absences to add up.

If student is right around 10% or a little above

Let them know student may be academically at risk because they have missed so much school.

Discuss underlying causes and how you can help.

If student is severely chronically absent

(e.g. >20%)

The types of challenges these families face may differ from those with more moderate absence problems. Be prepared to touch on difficult topics, be supportive, and be ready to connect to community resources.





How to Determine Level of Absenteeism

DAYS MISSED IN SCHOOL YEAR

Satisfactory Attendance

Missed less than 5% (fewer than 9 days in a 180-day year)

At-risk

Missed 5-9% (9-17 days in a 180-day year)

Moderate Chronic Absence

Missed 10-19% (18-35 days in a 180-day year)

Severe Chronic Absence

Missed 20% or more (36 or more days in a 180-day year)



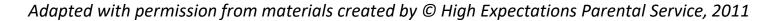
Sample Scenario: Modeling Caring Conversations

- Charlotte Brown is a 7th grader who performs on an average level. She struggles to keep up with some of her more challenging classes.
- Since the first of the year, Charlotte has been unusually quiet and distracted in class. She has been sitting alone during recess. In the first twelve weeks of school, she has missed 8 days.
- Charlotte's mother is divorced, and Charlotte's father is not present in her life. Charlotte has a younger brother in 2nd grade. Whenever her younger brother is sick, Charlotte's mom asks her to stay home to take care of him.



The "Caring Conversations for Attendance" Process

01	Learn	Learn about the student's family. What are their hopes and dreams for their child? What does the student enjoy about school this year? What has been interesting or challenging about learning?
02	Share	Share positive things you've observed about the student. Share your own vision for student learning & development.
03	Inform	Review attendance report with parents. Tailor conversation to student's level of absenteeism & inform parents of possible impacts of missing school. Connect attendance to parents' hopes and dreams for their child.
04	Discuss	Discuss the challenges parents face in getting their children to school, as well as strengths they can build upon. For chronically absent students, explore attendance barriers and options for making up for lost learning time in the classroom.
05	Arrive at a Plan	Think through strategies with parents for addressing absences. Help them develop an attendance and learning plan. Offer referrals to services as needed and ask if there are other ways you can help.





Steps 1 & 2: Learn and Share

Share in Chat:

- I. What excellent questions can you ask to learn about a student's family?
- 2. What are some positive observations about a student you might share with the student or family?







Step 3: Inform

03

Inform

Review attendance and participation report with parents. Tailor conversation to student's level of absenteeism & inform parents of possible impacts of missing school. Connect attendance to parents' hopes and dreams for their child.

- I. Show absences marked on a school calendar
- 2. Identify patterns
- 3. Share what key concepts a student missed relating back to the hopes and dreams that the student or parents shared

2021-2022 ACADEMIC CALENDAR

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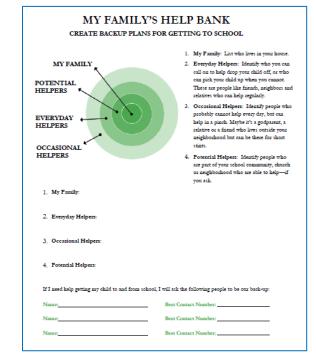
Step 4: Discuss

04

Discuss

Discuss the challenges parents face in getting their children to participate at school or from home, as well as strengths they can build upon. For chronically absent students, explore attendance barriers and options for making up for lost learning time in the classroom.

- I. Learn about student motivations.
- 2. Discuss reasons for absenteeism.
- 3. Explore what would help reduce absences and increase engagement.
- 4. Identify opportunities to make up for lost learning in the classroom.
- 5. Use help bank to identify support systems.





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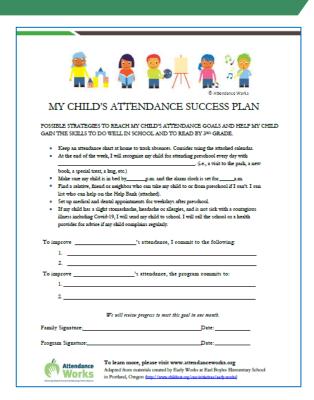
Step 5: Arrive at a Plan

05

Arrive at a Plan

Think through strategies with parents for addressing absences including difficulties in participating online or completing schoolwork. Work with them to develop a plan. Offer referrals to services as needed and ask if there are other ways you or others can help.

- I. Work with the family to identify specific steps that will help to prevent absenteeism in the future.
- 2. Develop and complete a plan for attendance and learning
- 3. Ensure that the plan includes any support that the school will offer as well
- 4. Provide a copy of the plan to the student/parent
- 5. Agree on a timeline to check in and see how things are progressing



Breakout Groups: Discuss Caring Conversations

- I. How might Caring Conversations be helpful for your school?
- 2. Who could be involved with Caring Conversations?
- 3. What would it take to increase capacity at your school to have Caring Conversations?



Ground Rules

Turn on your video camera

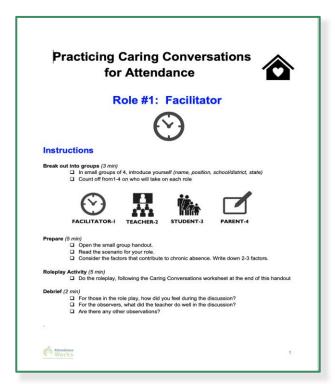


- Briefly introduce yourself
- Raise your hand to speak
- Ask clarifying questions
- Explore differences of opinion
- Create space for everyone to speak (and use the chat to express ideas)
- The person whose first name is closest to the letter "A" should facilitate.

Small group handout: https://www.attendanceworks.org/wp-content/uploads/2019/06/Caring-Conversation-Worksheet-v3.docx



Caring Conversations Worksheet (example)

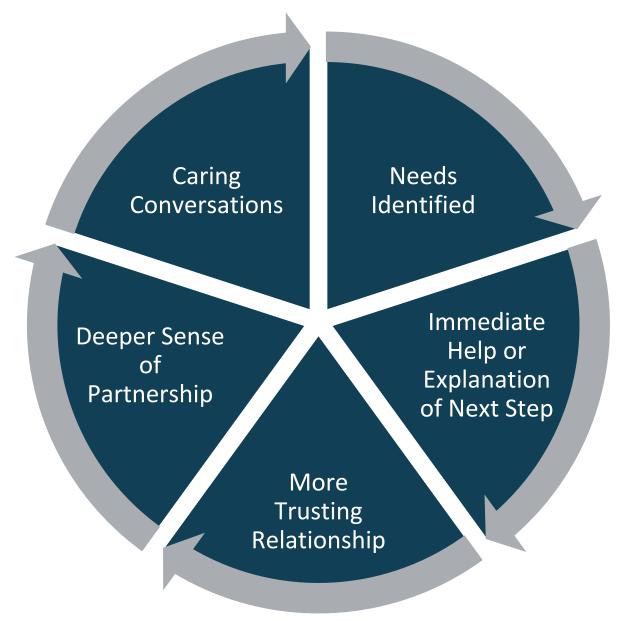


	Key Points	Questions and Messages
1. Learn	Gather informationAsk open-ended, supportive questions	What is your vision for <u>student's</u> future? (ask parent and student)
2. Share	 Positive observations about student so far What you want students to accomplish this year One goal is helping students acquire good habit of attendance 	is such a good listener. We love having her (you) in our class.
3. Inform	 Progress you've seen (start positive) Areas where child is struggling Review report card & update parents on child's attendance Deliver appropriate attendance messages 	is excelling at math! and is making progress with reading. Reading remains the area that needs work. has been late five times and has missed two days during this first month of school. Absences impede reading and overall learning progress.
4. Discuss	 Challenges, attendance barriers Learning at home activities How to stay connected 	What makes it hard for to get to school? What helps catch up on learning given their absences?
5. Ask & Arrive at a Plan	 Are there any questions? Is there anything you can do to support a partnership between home and school? Make referrals to community resources 	What questions do you have? How can I help you? Would it help you to work with?



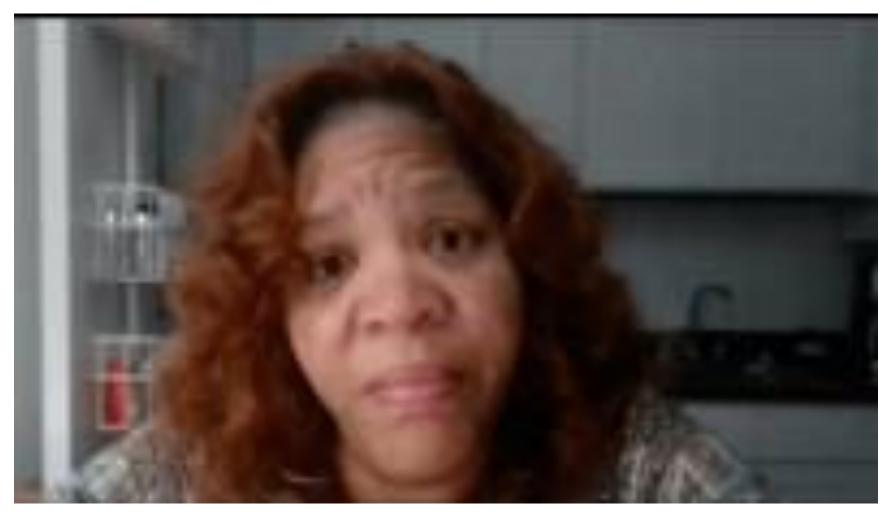
https://www.attendanceworks.org/wp-content/uploads/2019/06/Caring-Conversation-Worksheet-v3.docx

The Cycle of Effective Relationship Building





Listening to Parents

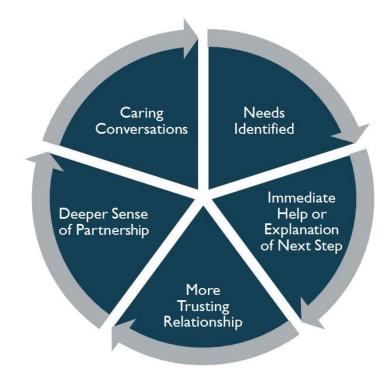


Lorri Hobson, Director of Attendance Cleveland Metropolitan School District (CMSD) in Cleveland, Ohio

Attendance Works ©

https://youtu.be/f93RjyYvHb0





Type in chat:

- What might cause the cycle to break down?
- What can school teams do to keep it going?



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Engage External Partners





School Self-AssessmentSample Question #3

Community partners and public agencies are partners in providing support to students and families in my school.

- ☐ Strongly in Place
- ☐ Measurable Progress
- □ Needs Improvement
- ☐ Urgent Gap



School Team Self-Assessment tool: https://www.attendanceworks.org/resources/self-assessment/

Partners for Change

The greater the size of the challenge, the more partners are needed. Many different types of partners can be enlisted, but local government and public agencies are especially important. Tap into existing initiatives and coalitions to engage potential partners.

- Businesses
- · Community Schools Initiatives
- · Family Support Organizations
- · Early Childhood Providers
- · Faith-Based Organizations
- · Health / Mental Health Providers
- Housing Agencies
- · Hunger Relief Organizations
- · Institutes of Higher Education
- Local / Tribal Governments

- · National Service / Volunteers / Mentors
- Out of School Time providers
- · Social Emotional Learning Providers
- Social Services
- Population-Specific Service or Civic Organizations
- Philanthropy (including foundations and United Ways)



Align Interventions to Reasons for Absences

Reason for Absence

Possible Interventions

Potential Partner

Anxiety About In-Person School

• Enlist trusted messengers (e.g. doctors) to talk with families

• Review health and safety protocols

- Hold a virtual open house to answer questions and address concerns
- Make school counselors available for consultation

Local pediatricians
Promotoras (community health workers)
Public health clinic

Not understanding the impact of absences

- Create an education campaign that connects academic achievement with attendance
- When working with individual families, explore their hopes for their child and help connect them to school and attendance

Mayor's Office
United Way
Family Resource Center

Schedules
Out-of-Sync

- Offer before or after school programming
- Organize a walking school bus
- Provide a modified schedule that aligns school and family schedules

Parks & Rec program Boys & Girls Club

Transportation Barriers

Share ideas in the chat...



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Let's Chat

- I. In your community, what barriers could be addressed with help from external partners?
- 2. What external partners would you like to recruit?



List of External Partners

- Use this worksheet to help keep track of your external partners
- Be sure to update the list on a regular basis

<u>https://www.attendanceworks.org/wp-content/uploads/2019/06/List-of-External-Partners.docx</u>



*Update the information for each partner at least annually.



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Team Function #5:

Determine if you are making a difference



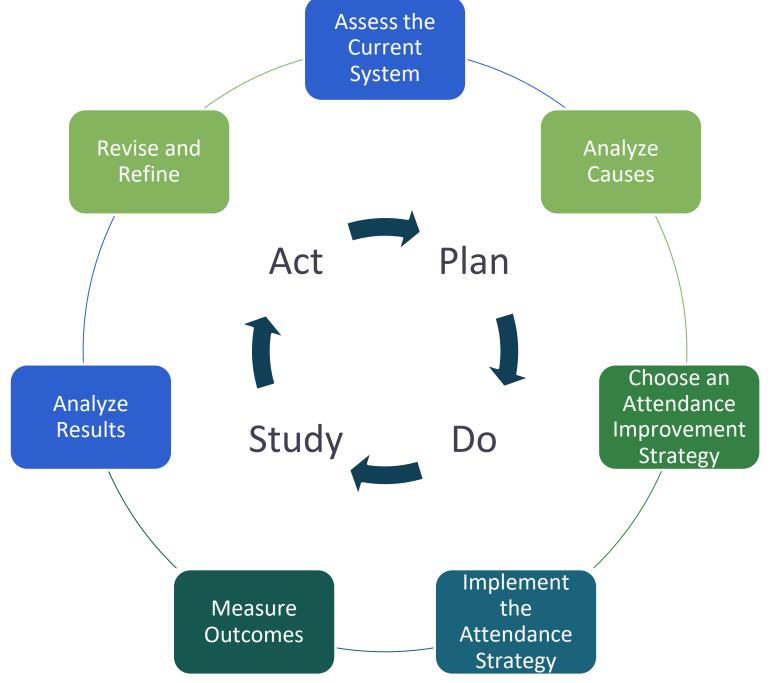


Measuring Progress

Answer these four key questions:

- I. How much did we do? (quantity)
- 2. How well did we do it? (quality)
- 3. What difference did we make for the students who received support?
- 4. What was the impact on the school as a whole?







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Participants will:

- Learn strategies to mobilize school staff,
 community and agency partners to provide support
- Determine if their efforts are making a difference





Evaluation Survey

Please let us know how we can improve:

https://app.upmetrics.com/data_collector/ckf2oltbqlt8k0759tfdbfybj

Thank you!





Lorri Hobson, Senior Fellow

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About Us

Attendance Works advances student success and closes equity gaps by reducing chronic absence. Operating at the local, state, and national level, Attendance Works:

- ✓ Advances better policy
- ✓ Nurtures proven and promising practice
- ✓ Promotes meaningful and effective communication
- ✓ Catalyzes needed research

Since our launch in 2010, we have become the nation's "go-to" resource for improving student attendance. To learn more, visit our website: www.attendanceworks.org



Resources



Sample Letters



Reach out to families throughout the school year!

- Tailor the content for your school community
- Add links to district-wide guidance and resources
- Sample templates include a principal letter and one for families of early ed students

Attendance
Works ©

MITPS://WWW.dttendanceworks.org/resources/weld



Handouts for Families

- ✓ Pre-K
- ✓ Elementary & Secondary Grades
- ✓ English, Spanish, Chinese, Vietnamese, Tagalog and Creole versions

https://www.attendanceworks.org/resources/handouts-for-families/



Sign up for the 2021 Attendance Awareness Campaign

https://awareness.attendanceworks.org/contact/aam-updates/



Tips for Finding and Re-Engaging Students

□ Update contact information multiple times a year
 □ Use multiple modes of outreach (text, US mail, calls)
 □ Try various media (social, radio, multiple languages, trusted messengers)
 □ Leverage personal and social networks
 □ School marquees and sign boards
 □ Engage public and private partners
 □ Home visits

Strategies for Connecting with Students & Families:

https://www.attendanceworks.org/wp-content/uploads/2019/06/Strategies-for-Connecting-with-Students-and-Families-rev-8-27-20.pdf





Chronic Absence Surveys

A variety of surveys to help track reasons for chronic absence

- For in-person, blended or virtual school
- Designed for parents and secondary students (6th-12th grade)
- Developed by Harvard Proving Ground: Center for Education Policy Research

Reasons for Chronic Absenteeism- Blended or Virtual (RCA-BV)

Chronic absenteeism, commonly defined as missing 10% or more of instructional days per school year, has significant impact on student outcomes. It is associated with decreased reading levels, overall academic performance, on-time graduation rates, and post-secondary enrollment as well as increased dropout rates. ^{1,2} Fortunately, chronic absenteeism rates are alterable at the student and system level when interventions are appropriately targeted and matched to student needs.

In order to efficiently and effectively match interventions to student needs, there is a need for reliable and valid data that provide sufficient information to understand the various challenges students experience. The Reasons for Chronic Absenteeism (RCA) Survey was developed and underwent extensive validation processes including an expert panel review, student reviewers, and a national validation study to ensure the technical adequacy of the items and instrument.

The RCA is designed for secondary students (6th-12th grade) who have missed 10% or more instructional days. The survey is comprised of 14 demographics and perception of absences questions; 28 items measuring multifaceted reasons for absences; and three open-ended questions asking about other reasons for missing school, the reasons they do come to school, and what would help them come to school more often. Students respond to each of the items that ask why they missed school using a 0-3 scale with response options of Never, Rarely, Sometimes, or Usually. Students may take the survey via an online survey platform (e.g. SurveyMonkey©, Qualtrics©, etc.) or hardcopy. Survey administration takes approximately 10 minutes and multiple students may take the survey at one time. Students may be provided the explanation that they are taking the survey so school staff better understand why students miss school. Please allow students privacy to independently answer questions.

Demographic Items

What is the name of your school?

What ways have you attended school this year? (check all apply: in-person, virtual, blended (in-person some days, virtual other days of the week)

How old are you? (10, 11, 12, 13, 14, 15, 16, 17, 18, 19, 20, 21)

What is your gender? (male, female, non-binary, prefer not to say)

What grade are you in? (6, 7, 8, 9, 10, 11, 12)

Do you get free or reduced price lunch? (yes/no)

What is your Race? (*if more than one race select multi-racial)?

Multi-racial

Asian

Black/African American

Hispanic/Latino

White

American Indian or Alaskan Native

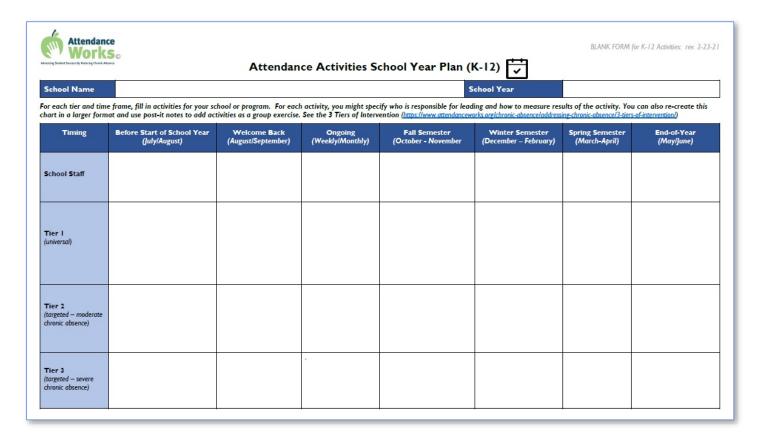
Native Hawaiian or Pacific Islander

https://www.attendanceworks.org/wp-content/uploads/2019/06/Reasons-for-Chronic-Absenteeism-Survey-Blended-or-Virtual-Version.pdf
For the parent version and additional resources, visit: http://www.floridarti.usf.edu/resources/topic/chronic_absenteeism/index.html





Year-Round Planning



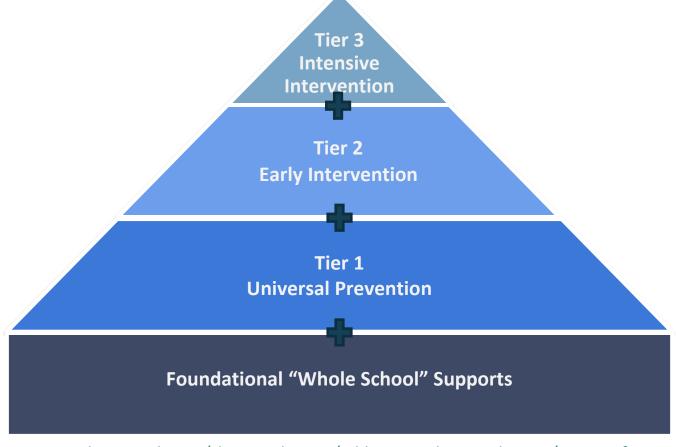


https://www.attendanceworks.org/resources/year-long-planning/

Appendix



When Tackling Absenteeism, Take a Multi-Tiered Approach Beginning with Prevention

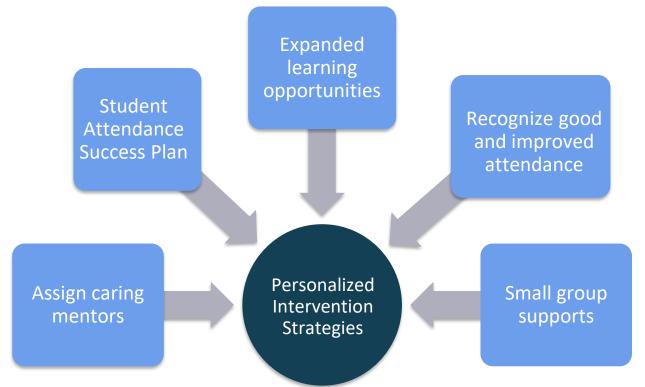


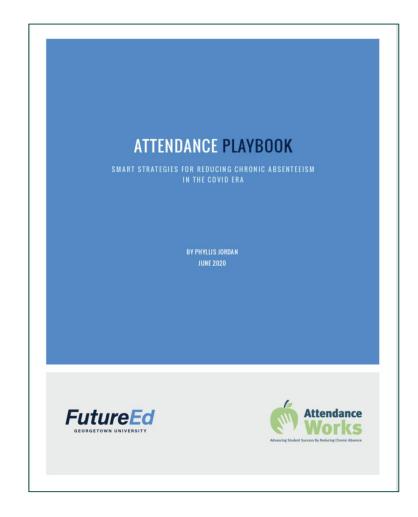


https://www.attendanceworks.org/chronic-absence/addressing-chronic-absence/3-tiers-of-intervention/

200

Tier 2: Strategies Layer in Support, Strengthen Relationships and Take a Problem-Solving Approach



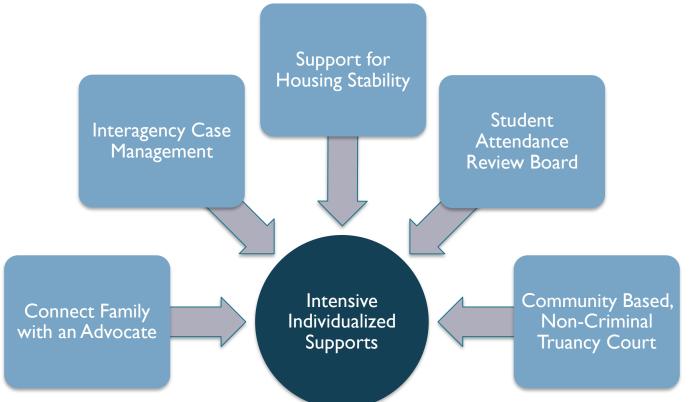


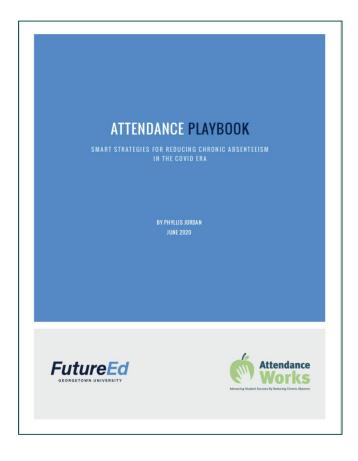
Attendance Playbook: https://www.future-ed.org/attendance-playbook/

Implementation Guide: https://www.attendanceworks.org/resources/attendance-playbook/



Tier 3: Strategies Involve Public and Community Partners and Integrated Case Management





Attendance Playbook: https://www.future-ed.org/attendance-playbook/

Implementation Guide: https://www.attendanceworks.org/resources/attendance-playbook/





The Guide to the Attendance Playbook offers practical tips for:

- > Forming a team
- > Using attendance data to determine the number of strategies
- Analyzing why students are absent and selecting strategies that address those reasons
- > Realistically assessing your team's capacity to implement each strategy
- Selecting strategies that are likely to have the greatest impact for the lowest effort
- > Making an implementation plan
- > Assessing how well the strategies worked

