

### **Session 3:**

### Partnering to Make a Difference



Professional Learning Series

September 9, 2021

# Welcome!



**Hedy Chang**Executive Director



**Molly Balfe** Senior Fellow



## Getting Started: Introductions

### Use the Chat and share:

- ✓ Your name, role, community, and state
- ✓ A key community partner for engaging students in school



## Three E-Learning Sessions

During these sessions, participants will learn how to work as a team to take a multi-tiered approach to improve attendance in their schools:

- ❖ Session I Whole School Engagement Strategies for Reducing Student Absenteeism
- Session 2 Early Intervention Strategies: Using Teams to Monitor and Identify Students in Need of Support
- ❖ Session 3 Partnering to Make a Difference





### Participants will:

- Learn strategies to mobilize school staff,
   community and agency partners to provide support
- Determine if their efforts are making a difference



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### Review of Sessions 1 & 2



## Absenteeism is a Sign that Positive Conditions for Learning are Missing, Whether Classes are In Person, Distance or Blended









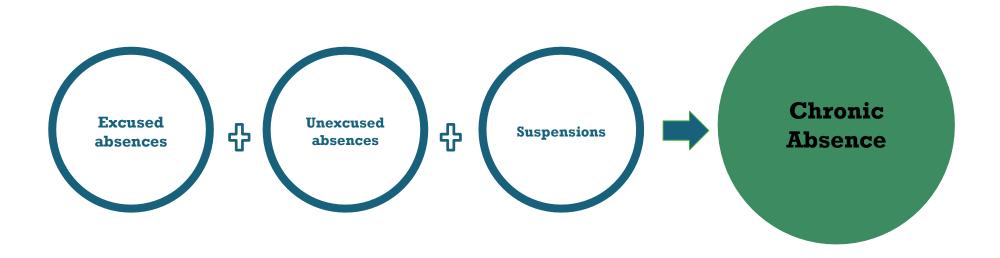
# Absenteeism is a *leading* indicator and a *cause* of educational inequity





Chronic absence is missing so much school for any reason that a student is academically at risk.

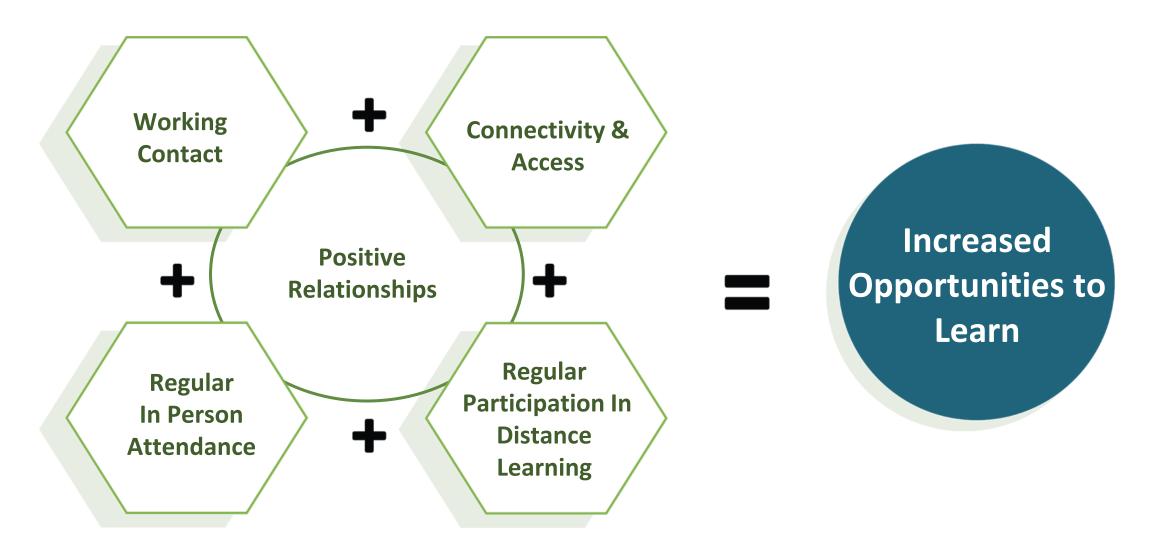
Chronic absence is defined as missing 10 percent or more of school for any reason.



Chronic absence is different from **truancy** (unexcused absences only) or **average daily attendance** (how many students show up to school each day).



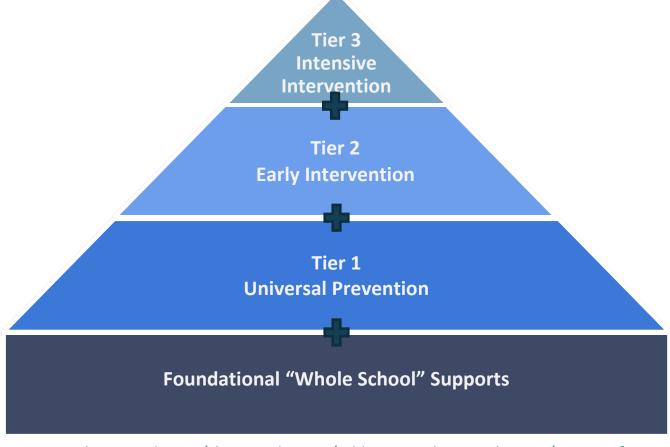
### **Expanding How to Measure the Opportunity to Learn**







### When Tackling Absenteeism, Take a Multi-Tiered Approach Beginning with Prevention

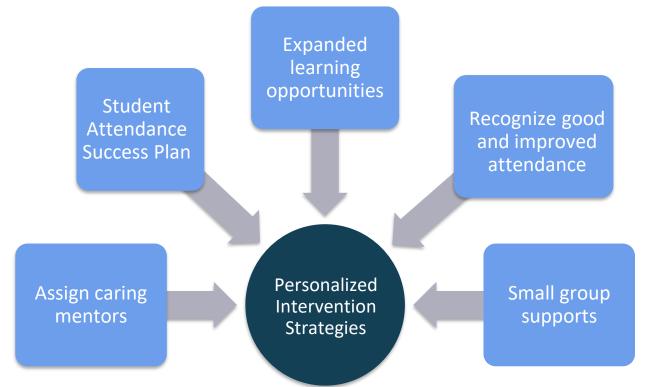


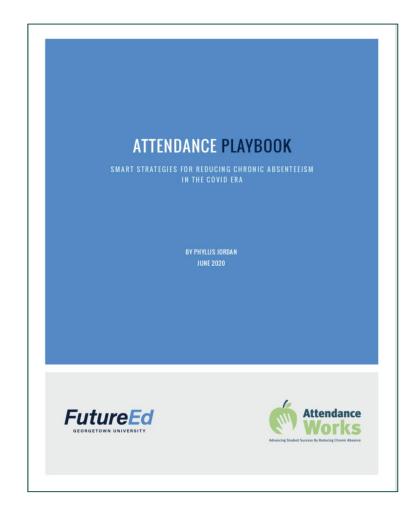


https://www.attendanceworks.org/chronic-absence/addressing-chronic-absence/3-tiers-of-intervention/

## 200

### Tier 2: Strategies Layer in Support, Strengthen Relationships and Take a Problem-Solving Approach



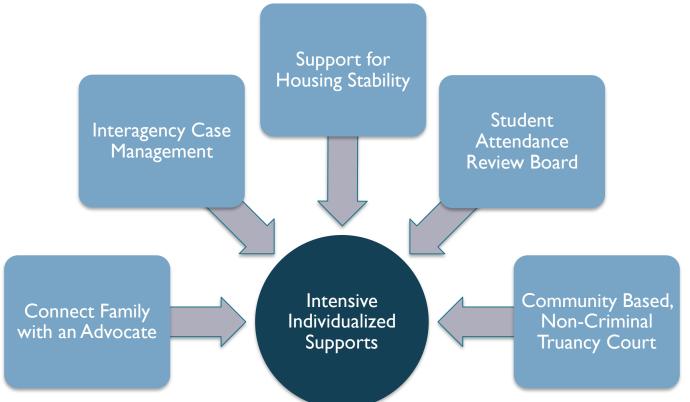


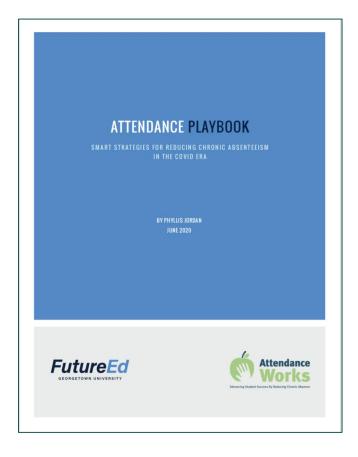
Attendance Playbook: <a href="https://www.future-ed.org/attendance-playbook/">https://www.future-ed.org/attendance-playbook/</a>

Implementation Guide: <a href="https://www.attendanceworks.org/resources/attendance-playbook/">https://www.attendanceworks.org/resources/attendance-playbook/</a>



# Tier 3: Strategies Involve Public and Community Partners and Integrated Case Management





Attendance Playbook: <a href="https://www.future-ed.org/attendance-playbook/">https://www.future-ed.org/attendance-playbook/</a>

Implementation Guide: <a href="https://www.attendanceworks.org/resources/attendance-playbook/">https://www.attendanceworks.org/resources/attendance-playbook/</a>





## Reducing Chronic Absence Requires a Team Approach

# Primary Purpose of a Team Approach

Organize and facilitate a schoolwide attendance strategy and ensure it is an integral component of the school's plan to improve outcomes for all students.



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### **Ensuring Attendance Requires A Team**



The Attendance Strategy should be led by the school principal and the leadership team.

Teams working on improving student attendance could include the school's:

- \* Nurse
- \* Counselor
- \* Social Worker
- \* Administrative support staff
- \* Special education staff
- \* Teachers
- \* Early education staff
- \* Community School Directors and Coordinators
- \* Expanded Learning program staff
- \* Family Resource Center Directors and Coordinators
- \* Pupil Personnel Workers
- \* Child Welfare and Attendance Officers

Members should be able to bring the perspectives of the student demographics. Teams should incorporate input from families and students along with the community.





### **Attendance Functions of a School**



Session 2 Session 3

I. Organize a multi-tiered attendance strategy that begins with prevention and early intervention.

2. Examine attendance and absenteeism data to assess which groups of students have higher or lower levels of absence.

3. Identify barriers and inequities that prevent students from attending school.

4. Mobilize everyone in the school community to address attendance.

5. Determine if you are making a difference.

Attendance Works ©



### Poll

## What has been most valuable to you from the first 2 classes? (check all that apply)

- ☐ The key functions of an attendance team
- Taking a multi-tiered approach to reducing absenteeism beginning with prevention
- ☐ Effective communication strategies
- Expanded measures of attendance
- School climate and culture and attendance
- ☐ Matching strategies to root causes of absenteeism
- Other (type in chat)

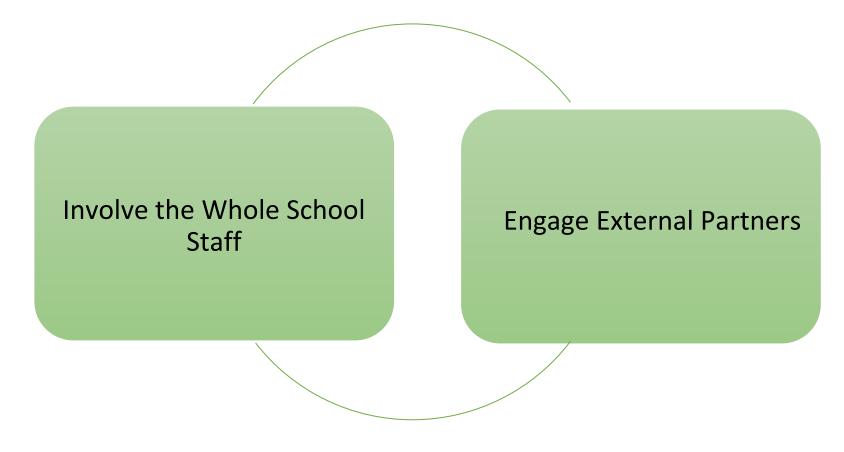


# Team Function #4: Mobilize everyone in the school community to address attendance





### Mobilize the School Community to Address Attendance





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### We All Have a Role





https://vimeo.com/230451908



# Our entire school staff has bought into an "all hands on deck" approach to attendance.

- ☐ Strongly in Place
- ☐ Measurable Progress
- ☐ Needs Improvement
- ☐ Urgent Gap





# Share what you did (or plan to do) to get all hands on deck.







## **School Self-Assessment**Sample Question #2

We have professional development opportunities that equip the members of our school staff and partners to address attendance.

- ☐ Strongly in Place
- ☐ Measurable Progress
- ☐ Needs Improvement
- ☐ Urgent Gap



School Team Self-Assessment tool: <a href="https://www.attendanceworks.org/resources/self-assessment/">https://www.attendanceworks.org/resources/self-assessment/</a>



# Add Professional Development to the Year-Round Calendar

### Identify points in the year for professional development.

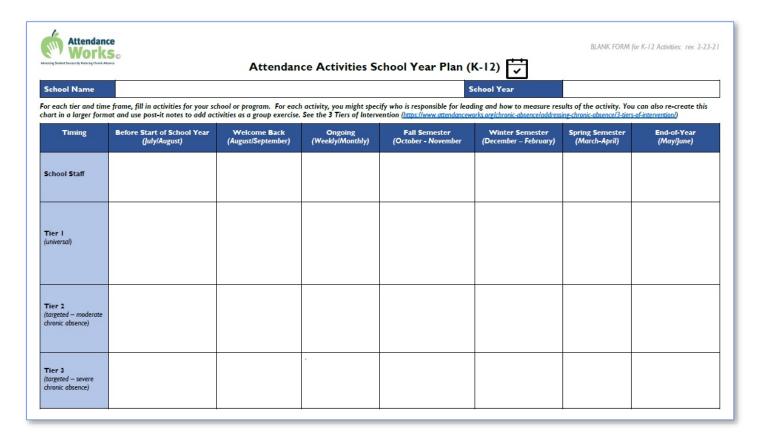
- Before the start of the school year (regular PD or summer bridge)
- Prior to fall or spring parent-teacher conferences
- "Bite-size" PD during staff meetings



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### **Year-Round Planning**





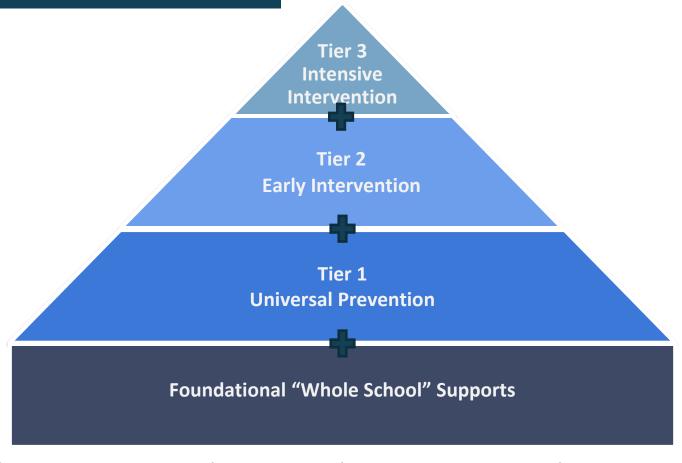
https://www.attendanceworks.org/resources/year-long-planning/

# Involve the Whole School Staff in Caring Conversations





### Caring Conversations are a Key Component of Every Tier





# Tailor Conversations to Students' Attendance and Participation Level

Satisfactory Attendance

At-Risk

Chronic Absence

Consider involving support staff in the family meeting.

Congratulate them on their child's good attendance.

Ask them what they're doing that's enabling them to be so successful!

Let them know that you are concerned about attendance because the student is beginning to head off track, and it is easy for absences to add up.

## If student is right around 10% or a little above

Let them know student may be academically at risk because they have missed so much school.

Discuss underlying causes and how you can help.

### If student is severely chronically absent

(e.g. >20%)

The types of challenges these families face may differ from those with more moderate absence problems. Be prepared to touch on difficult topics, be supportive, and be ready to connect to community resources.





## How to Determine Level of Absenteeism

#### **DAYS MISSED IN SCHOOL YEAR**

#### **Satisfactory Attendance**

Missed less than 5% (fewer than 9 days in a 180-day year)

#### At-risk

Missed 5-9% (9-17 days in a 180-day year)

#### **Moderate Chronic Absence**

Missed 10-19% (18-35 days in a 180-day year)

#### **Severe Chronic Absence**

Missed 20% or more (36 or more days in a 180-day year)





- Charlotte Brown is a 6<sup>th</sup> grader who performs on an average level. She struggles to keep up with some of her more challenging classes.
- Since the first of the year, Charlotte has been unusually quiet and distracted in class. She
  has been sitting alone during recess. In the first twelve weeks of school, she has missed 8
  days.
- Charlotte's mother is divorced, and Charlotte's father is not present in her life. Charlotte is very fond of her older cousins that live in a neighboring town. They invited her to stay for a long weekend before school started back this summer.
- Unfortunately, Charlotte was witness to a violent altercation at a party with a lot of alcohol and someone pulled a gun when Charlotte's cousin told him to leave. No one was hurt, but Charlotte was scared for herself and her cousin. Charlotte was asked questions by the police about what she saw. She is having night terrors and often up most of the night. She does not want to leave home in the morning.

Attendance Works ©

### The "Caring Conversations for Attendance" Process

01	Learn	Learn about the student's family. What are their hopes and dreams for their child? What does the student enjoy about school this year? What has been interesting or challenging about learning?
02	Share	Share positive things you've observed about the student. Share your own vision for student learning & development, including helping put students on a pathway to success by encouraging a habit of good attendance.
03	Inform	Review attendance report with parents. Tailor conversation to student's level of absenteeism & inform parents of possible impacts of missing school. Connect attendance to parents' hopes and dreams for their child.
04	Discuss	Discuss the challenges parents face in getting their children to school, as well as strengths they can build upon. For chronically absent students, try to understand the barriers that are keeping their children from school.
05	Arrive at a Plan	Think through strategies with parents for addressing absences and help them develop an attendance improvement plan. Offer referrals to services as needed and ask if there are other ways you can help.

Adapted with permission from materials created by © High Expectations Parental Service, 2011



### Steps 1 & 2: Learn and Share

#### **Share in Chat:**

- I. What excellent questions can you ask to learn about a student's family?
- 2. What are some positive observations about a student you might share with the student or family?







### Step 3: Inform

03

Inform

Review attendance and participation report with parents. Tailor conversation to student's level of absenteeism & inform parents of possible impacts of missing school. Connect attendance to parents' hopes and dreams for their child.

- 1. Show absences marked on a school calendar
- 2. Identify patterns
- 3. Share what key concepts a student missed relating back to the hopes and dreams that the student or parents shared

#### 2021-2022 ACADEMIC CALENDAR

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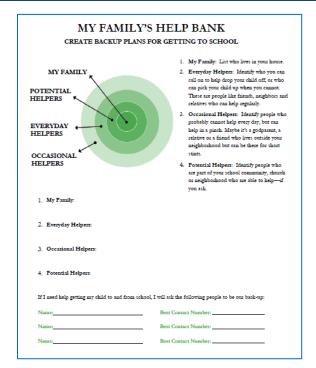
### **Step 4: Discuss**

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#### Discuss

Discuss the challenges parents face in getting their children to participate at school or from home, as well as strengths they can build upon. For chronically absent students, try to understand the barriers that are keeping their children from participating.

- 1. Learn about student motivations
- 2. Discuss reasons for absenteeism
- 3. Explore what would help given possible causes
- 4. Offer Help Bank to find out about support systems
- 5. Identify opportunities for strengthening engagement





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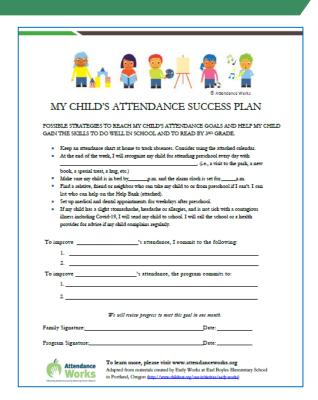
### Step 5: Arrive at a Plan

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### Arrive at a Plan

Think through strategies with parents for addressing absences including difficulties in participating online or completing schoolwork. Work with them to develop a plan. Offer referrals to services as needed and ask if there are other ways you or others can help.

- 1. Work with the family to identify specific steps that will help to prevent absenteeism in the future
- 2. Consider students or parents to develop and complete a plan
- 3. Ensure that the plan includes any support that the school will offer as well
- 4. Provide a copy of the plan to the student/parent
- 5. Agree on a timeline to check in and see how things are progressing



### **Breakout Groups: Discuss Caring Conversations**

- I. How might Caring Conversations be helpful for your school?
- 2. Who could be involved with Caring Conversations?
- 3. What would it take to increase capacity at your school to have Caring Conversations?



#### **Ground Rules**



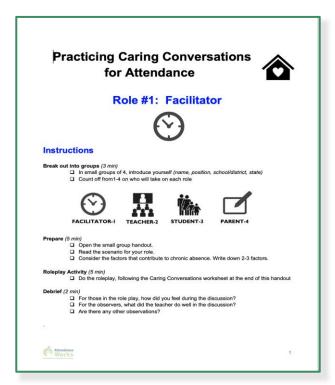


- Briefly introduce yourself
- Raise your hand to speak
- Ask clarifying questions
- Explore differences of opinion
- Create space for everyone to speak (and use the chat to express ideas)

Small group handout: <a href="https://www.attendanceworks.org/wp-content/uploads/2019/06/Caring-Conversation-Worksheet-v3.docx">https://www.attendanceworks.org/wp-content/uploads/2019/06/Caring-Conversation-Worksheet-v3.docx</a>



### Caring Conversations Worksheet (example)

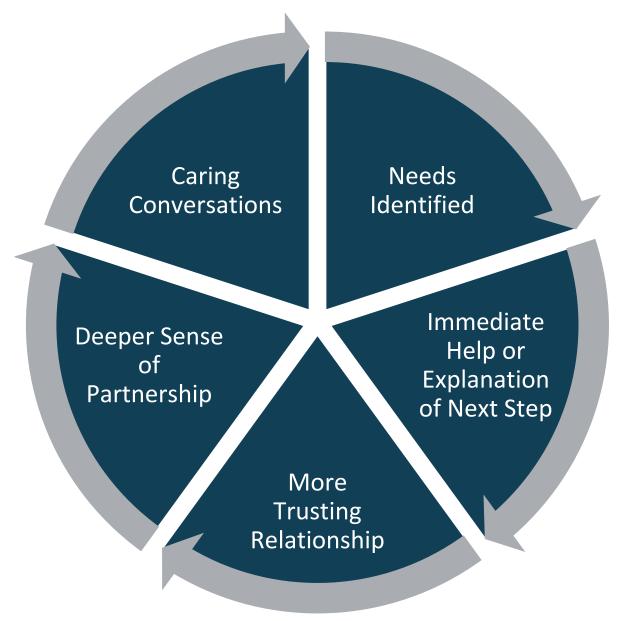


	Key Points	Questions and Messages
1. Learn	Gather information     Ask open-ended, supportive questions	What is your vision for <u>student's</u> future? (ask parent and student)
2. Share	<ul> <li>Positive observations about student so far</li> <li>What you want students to accomplish this year</li> <li>One goal is helping students acquire good habit of attendance</li> </ul>	is such a good listener. We love having her (you) in our class.
3. Inform	<ul> <li>Progress you've seen (start positive)</li> <li>Areas where child is struggling</li> <li>Review report card &amp; update parents on child's attendance</li> <li>Deliver appropriate attendance messages</li> </ul>	is excelling at math! and is making progress with reading. Reading remains the area that needs work.  has been late five times and has missed two days during this first month of school. Absences impede reading and overall learning progress.
4. Discuss	Challenges, attendance barriers     Learning at home activities     How to stay connected	What makes it hard for to get to school?
5. Ask & Arrive at a Plan	<ul> <li>Are there any questions?</li> <li>Is there anything you can do to support a partnership between home and school?</li> <li>Make referrals to community resources</li> </ul>	What questions do you have? How can I help you? Would it help you to work with?



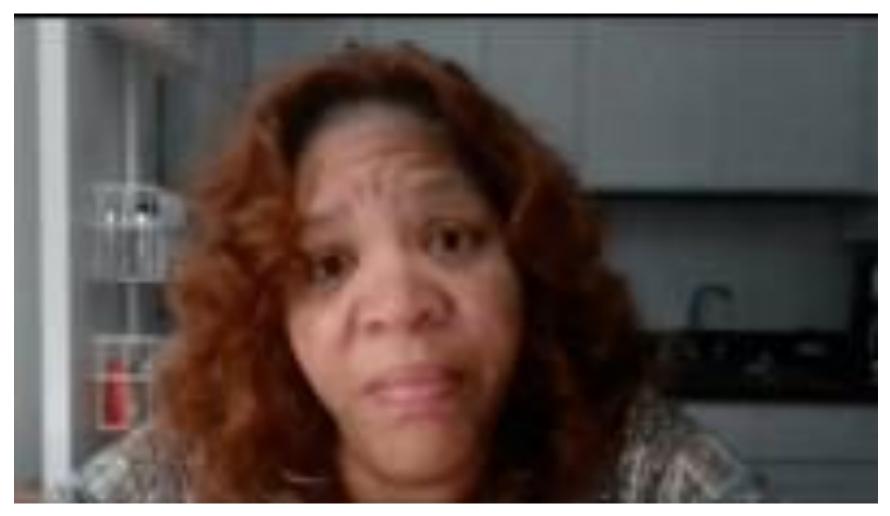
https://www.attendanceworks.org/wp-content/uploads/2019/06/Caring-Conversation-Worksheet-v3.docx

### The Cycle of Effective Relationship Building





### **Listening to Parents**

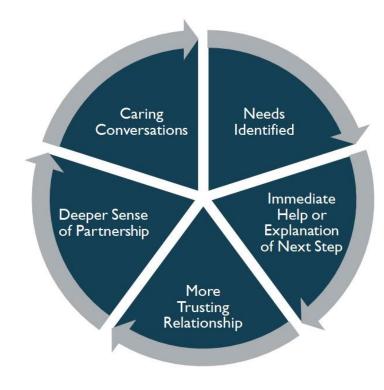


Lorri Hobson, Director of Attendance Cleveland Metropolitan School District (CMSD) in Cleveland, Ohio

Attendance Works ©

https://youtu.be/f93RjyYvHb0





### Type in chat:

- What might cause the cycle to break down?
- What can school teams do to keep it going?



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### **Engage External Partners**





# **School Self-Assessment**Sample Question #3

Community partners and public agencies are partners in providing support to students and families in my school.

- ☐ Strongly in Place
- ☐ Measurable Progress
- □ Needs Improvement
- ☐ Urgent Gap



School Team Self-Assessment tool: <a href="https://www.attendanceworks.org/resources/self-assessment/">https://www.attendanceworks.org/resources/self-assessment/</a>

#### **Partners for Change**

The greater the size of the challenge, the more partners are needed. Many different types of partners can be enlisted, but local government and public agencies are especially important. Tap into existing initiatives and coalitions to engage potential partners.

- Businesses
- · Community Schools Initiatives
- · Family Support Organizations
- · Early Childhood Providers
- · Faith-Based Organizations
- · Health / Mental Health Providers
- Housing Agencies
- · Hunger Relief Organizations
- · Institutes of Higher Education
- · Local / Tribal Governments

- · National Service / Volunteers / Mentors
- Out of School Time providers
- · Social Emotional Learning Providers
- Social Services
- Population-Specific Service or Civic Organizations
- Philanthropy (including foundations and United Ways)



#### **Align Interventions to Reasons for Absences**

#### **Reason for Absence**

#### **Possible Interventions**

#### **Potential Partner**

**Anxiety About In-Person School** 

- Enlist trusted messengers (e.g. doctors) to talk with families
- Review health and safety protocols
- Hold a virtual open house to answer questions and address concerns
- Make school counselors available for consultation

Local pediatricians
Promotoras (community health workers)
Public health clinic

Not understanding the impact of absences

- Create an education campaign that connects academic achievement with attendance
- When working with individual families, explore their hopes for their child and help connect them to school and attendance

Mayor's Office
United Way
Family Resource Center

Schedules
Out-of-Sync

- Offer before or after school programming
- Organize a walking school bus
- Provide a modified schedule that aligns school and family schedules

Parks & Rec program Boys & Girls Club

Transportation Barriers

Share ideas in the chat...



# Let's Chat

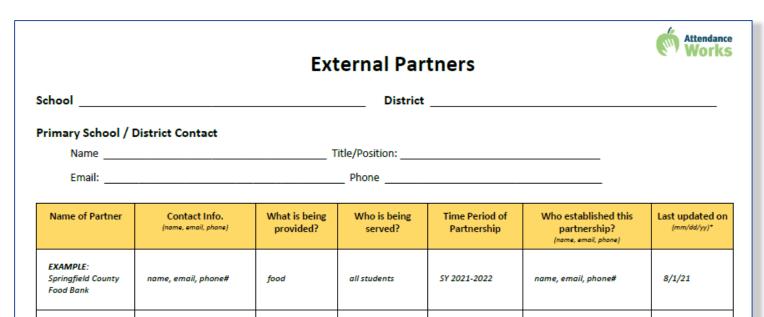
- I. In your community, what barriers could be addressed with help from external partners?
- 2. What external partners would you like to recruit?



#### **List of External Partners**

- Use this worksheet to help keep track of your external partners
- Be sure to update the list on a regular basis

<u>https://www.attendanceworks.org/wp-content/uploads/2019/06/List-of-External-Partners.docx</u>



\*Update the information for each partner at least annually.



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Team Function #5:

Determine if you are making a difference





#### **Measuring Progress**

### Answer these four key questions:

- I. How much did we do? (quantity)
- 2. How well did we do it? (quality)
- 3. What difference did we make for the students who received support?
- 4. What was the impact on the school as a whole?







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# Attendance Awareness Campaign 2021 Webinar Series

Register here: <a href="https://www.attendanceworks.org/resources/webinars/">https://www.attendanceworks.org/resources/webinars/</a>



Webinar 1: Committed: Supporting Attendance and Participation to the Very Last Day of School, Wednesday, April 14, 2021: 11am-12:30pm PT / 2pm-3:30pm ET

Webinar 2: Engaged: Using Summer to Connect with Students and Families, Wednesday, May 26, 2021: 11am-12:30pm PT / 2pm-3:30pm ET

Webinar 3: Welcomed: Embracing Students, Families and Educators in the New School Year, Wednesday, August 4, 2021: 11am-12:30pm PT / 2pm-3:30pm ET

Webinar 4: Supported: Leveraging Attendance Data to Ensure Ongoing Success, Wednesday, September 29, 2021: 11am-12:30pm PT / 2pm-3:30pm ET



# Pathways to Engagement: A Toolkit for Covid-19 Recovery Through Attendance

#### **Recommended Steps:**

- 1. Establish your team
- 2. Identify priority groups
- 3. Craft engagement strategies
- 4. Reflect, learn & improve



#### Find the toolkit here:

https://www.attendanceworks.org/resources/toolkits/pathways-to-engagement-a-toolkit-for-covid-19-recovery-through-attendance/





### Questions from the Audience





### Participants will:

- Learn strategies to mobilize school staff,
   community and agency partners to provide support
- Determine if their efforts are making a difference





#### **Evaluation Survey**

### Please let us know how we can improve:

https://app.upmetrics.com/data\_collector/ckf2oltbqlt8k0759tfdbfybj

# Thank you!





Hedy Chang, Executive Director and President <a href="hedy@attendanceworks.org">hedy@attendanceworks.org</a>

Molly Balfe, Senior Fellow molly@attendanceworks.org



# Appendix:

Additional Resources



#### **Back-to-School Letters**



# Send a letter to welcome all families at the start of the school year!

- Tailor the content for your school community
- Add links to district-wide guidance and resources
- Sample templates include a principal letter and one for families of early ed students





# Attendance Works Resources Updated for Covid-19

#### **Parent Flyers**

- ✓ English and Spanish
- ✓ Elementary or Secondary

https://www.attendanceworks.org/resources/handouts-for-families/

#### Student Attendance Success Plans

https://www.attendanceworks.org/resources/ student-attendance-success-plans/



### **Help Your Child Succeed in Elementary School:** *Build the Habit of Good Attendance*

#### DID YOU KNOW?

- Participation in early education programs, like preschool and Head Start, lead to better attendance in kindergarten.
- Starting in kindergarten, missing 10% of school (or just 2 days every month) can make it harder to learn to read and cause children to fall behind in school.
- Good attendance, whether class is held in person or remotely, can help children do
  well in school, and eventually in the workplace and in college.



#### WHAT YOU CAN DO

#### Communicate with the School

- . Contact your child's teacher(s) and let them know how to reach you.
- . Get and post your child's class schedule and log in information on the refrigerator or your child's desk.
- Practice logging in to virtual classes and make a plan for supporting learning for children. Contact the school if you need help logging in.
- · Ask about the school's attendance policy.

#### Make School Attendance a Priority

- . Establish routines for bedtime, waking up and showing up for class.
- Identify a quiet place for your child to do school work. If you have multiple children, make a schedule. Or ask your school or community agencies if they have created places for distance learning, or if noise-canceling headsets are available for students.
- Develop back-up plans for getting your child to school or logging in to the computer if you can't be there
  to help. Find a family member, neighbor or older child who can help over the phone or who can help while wearing a
  mask and maintaining physical distance. Community-based organizations might also be able to help.
- When school is in session, avoid extended family trips and non-urgent medical appointments.
- . Ask your child's teacher about attendance and tell the teacher any concerns you have.

#### **Help Your Child Stay Healthy and Engaged**

- · Monitor your child's attendance and participation; and contact the teacher to address any concerns.
- . Make sure your child gets the flu vaccine and other required shots.
- Find out if your child feels safe from bullies. Make sure that school discipline policies don't lead to your child becoming disengaged or pushed out of school. If these are problems, work with your school to find a solution.
- If your child seems bored or anxious about school, talk to teachers, school counselors, or other parents for advice on how to make them feel comfortable and excited about learning.
- Ask for help when you need it. School staff, after-school program providers, and other parents or community agencies
  are available to help families access online learning, obtain food or housing and address other experiences that make it
  difficult to attend and participate.

Developed in partnership with ConnectEd, Families in Schools, and Parent Institute for Quality Education.

Visit <a href="https://www.attendanceworks.org">www.attendanceworks.org</a> for more downloadable resources.



# Tips for Finding and Re-Engaging Students

☐ Update contact information multiple times a year
☐ Use multiple modes of outreach (text, US mail, calls)
☐ Try various media (social, radio, multiple languages, trusted messengers)
☐ Leverage personal and social networks
□ School marquees and sign boards
☐ Engage public and private partners
☐ Home visits

**Strategies for Connecting with Students & Families:** 

https://www.attendanceworks.org/wp-content/uploads/2019/06/Strategies-for-Connecting-with-Students-and-Families-rev-8-27-20.pdf



# About Us

Attendance Works advances student success and closes equity gaps by reducing chronic absence. Operating at the local, state, and national level, Attendance Works:

- ✓ Advances better policy
- ✓ Nurtures proven and promising practice
- ✓ Promotes meaningful and effective communication
- ✓ Catalyzes needed research

Since our launch in 2010, we have become the nation's "go-to" resource for improving student attendance. To learn more, visit our website: <a href="https://www.attendanceworks.org">www.attendanceworks.org</a>

