## Session 2

## Early Intervention Strategies:

## Using Teams to Monitor \& Identify

Students in Need of Support


## Welcome!



Hedy Chang Executive Director


## Angela Duran

Senior Fellow

## Review Session 1

If you wish to review Session I, please take a look at the slides, list of materials and the recording.

* Recording: Group I, Session I
* Presentation slides
* Outline \& Summary of Resources


## Introductions

## Please share in Chat:

- Name
- Role
- Organization
- When it was hard for you to attend school, who or what helped you get there?


## Three E-Learning Sessions

During these sessions, participants will learn how to work as a team to take a multi-tiered approach to improve attendance in their schools:

* Session I - Whole School Engagement Strategies for Reducing Student Absenteeism
* Session 2 - Early Intervention Strategies: Using Teams to Monitor and Identify Students in Need of Support
* Session 3 - Partnering to Make a Difference


## Iearning Goals for Session 2

## Participants will:

- Learn which attendance measures to monitor in order to identify students in need of engagement and support.
- Identify the key functions of a school team that addresses attendance and take stock of where they are in having a high-functioning team.
- Name the assets, barriers, and strategies that affect attendance.


## Session 1 Review

I. Chronic absenteeism can result in the inability to read proficiently in $3^{\text {rd }}$ grade, lower achievement in middle school, increase high school dropout, and contribute to greater gaps between student groups. (True or False)
2. The most effective approach to reducing high levels of chronic absence across a school is to focus on the students with the most absences. (True or False)
3. High leverage, whole school strategies are those that invest in strong relationships with students and families and create positive conditions for learning. (True or false)

## Reducing Chronic Absence Requires a Team Approach



## Type in Chat:

## Describe one value that is essential to an effective team.

> Organize and facilitate a schoolwide attendance strategy and ensure it is an integral component of the school's plan to improve outcomes for all students.
I. Organize a multi-tiered attendance strategy that begins with prevention and early intervention.
2. Examine attendance and absenteeism data to assess which groups of students have higher or lower levels of absence.
3. Identify assets, barriers and strategies that affect attendance.
4. Mobilize everyone in the school community to address attendance.
5. Determine if you are making a difference.

## Attendance Team in Action


https://vimeo.com/260324608

## Ensuring Attendance Requires a Team

## The Attendance Strategy should be led by the school principal and the leadership team.

Teams working on improving student attendance could include the school's:

* Nurse
* Counselor
* Social Worker
* Administrative support staff
* Special education staff
* Teachers
* Early education staff
* Sports coaches
* Community School Directors and Coordinators

* Expanded Learning program staff
* Family Resource Center Directors and Coordinators
* Attendance Officers

Members should be able to bring the perspectives of the student demographics. Teams should incorporate input from families and students along with the community.

## Determine which team(s) will assume the attendance MHSS functions

- Map all the teams that currently operate in your school by purpose, membership and meeting schedule.
- Identify areas of overlap, redundancy and/or gaps.
- Consider if attendance responsibilities can be integrated into an existing team (e.g., PBIS, RTI, MTSS, EWIS grade-level, etc.).
- Consider if different teams can assume responsibility for each tier and how efforts will be coordinated across teams.
- Determine if a new team needs to be established.



## Poll

## What teams in your school address attendance? (check all that apply) <br> $\square$ Stand-alone attendance team <br> $\square$ Positive Behavioral Intervention Supports or PBIS team (attendance and behavior) <br> $\square$ Multi-Tiered Systems of Support (MTSS) team <br> $\square$ Response to Intervention (RTI) team <br> $\square$ Early Warning Indicator System (EWIS) team <br> $\square$ Case Management Team <br> $\square$ Other (type in chat) <br> $\square$ No team addresses attendance

## Avoid

## Common Pitfalls

- What helps to avoid these pitfalls?
- What other pitfalls have you seen?
$\times$ Establish a team that operates in isolation
$\times$ Fail to rally whole school to support prevention \& early intervention
$x$ Focus only on students with most absences
$\times$ Case management as the sole strategy
$\times$ Jumping to solutions without sufficient understanding of factors behind absences
$\times$ Team composition does not reflect the demographics, perspectives or cultural realities of the student population


## How well does your school...

- Accurately \& consistently take attendance every day
- Utilize a team to address attendance
- Provide a welcome \& engaging climate
- Reach out to chronically absent students \& families

- Partner with community agencies

https://www.attendanceworks.org/resources/self-assessment/


## How well does your team...

- Lead a whole school approach to attendance
- Organize a multi-tiered strategy
- Examine attendance data
- Identify barriers \& inequities
- Mobilize the school community
- Monitor progress


## Team Function \#1:

Organize a multi-tiered attendance strategy that begins with prevention and early intervention


## Multi-tiered System of Support for Attendance



# Positive Conditions for Learning <br> Lead to Students Being Engaged and Attending Regularly 

- Restorative check-ins
- Access to health care \& mental health supports
- Trauma-informed practice
- Staff self-care
- Access to tech \& internet
- Learning supports
- Project-based learning
- Credit recovery opportunities
- Internships/community service
- Alternative scheduling options



## Tier 1: Universal Attendance Supports

* Clear, concise and consistent communication about schedules and expectations
* Routines, rituals and celebrations related to attendance and engagement
* Personalized communication to families when students are absent
* Recognition of good and improved attendance
* Impact of attendance on whole child widely understood
* Connection to a caring adult in the school
* Every child and their family encouraged to develop a success plan that includes attention to attendance


## Tier 2: Early Interventions Layer in Support and Remove Barriers to Attendance

* Common community and school barriers identified and addressed
* Individualized student success plan that includes attention to attendance
* Attendance strategies added to IEP
* Family visit
* Mentors
* Intensive tutoring
* Check in, check out
* Expanded learning opportunities
* Small group interventions and supports for students
* Restorative alternatives to discipline and suspension


## Tier 3: Intensive interventions

* Educational support champions / advocates
* Interagency case management
* Housing stability supports
* Student attendance review board
* Community-based, non-criminal truancy court
* Individualized learning and success plan leading to graduation
* Legal Intervention (as a last resort)

In working to improve attendance, where does your school put most of its efforts?
$\square$ Foundational Supports
$\square$ Tier I Absenteeism Prevention

- Tier 2 Absenteeism Early Intervention
$\square$ Tier 3 Absenteeism Intensive Supports

https://www.attendanceworks.org/chronic-absence/addressing-chronic-absence/3-tiers-of-intervention/


## Year-Round Planning

## Plan activities and events that keep a focus on improving attendance all year long.

* See sample activities for PreK, K-I2 and district teams
* Use blank calendars to customize the plan for your community
* Remember to specify who is responsible for leading and how
 to measure the results


## Team Function \#2:

Examine attendance $\&$ absenteeism data to assess which groups of students have higher or lower levels of absence


## Use Data to Determine Where to Intervene. Which Grades Have Highest Levels?

What percentage of students in each grade level (and overall) are chronically absent?


Example from K-I2 Combination Tool

National Data Show that the Impact of Chronic Absence is Disproportionate

## EVERYONE <br> GRADUATES <br> 

Populations disproportionately affected by chronic absence are among those most affected by Covid-19
Estimated National Chronic Absence Rates by Demographic Sub-group -2017-18


## Take Note

## Which groups of students in your school have higher rates of absenteeism and require priority attention?

```
\square
Free Attendance Works
Data Tools
```

The District Attendance Tracking Tools (DATT) and School Attendance Tracking Tools (SATT) are available in three modules:
$\checkmark$ Grades K-5 or PK-5
$\checkmark$ Grades 6-8
$\checkmark$ Grades 9-12
We also offer a Tool to Combine the Modules for PK-I2 reports https://www.attendanceworks.org/resources/data-tools/

## Expanded Metrics

Schools have working contact and
Contact back up information for each enrolled student and their family.

Students and families feel connected, supported and engaged in reciprocal, problemsolving relationships.


The extent to which students show up and are not chronically absent for in person and remote instruction.

## Use Data to Identify and Address Inequities

$>$ Analyze absences, contact, connectivity, relationships and participation data overall, broken down by school, grade, race/ethnicity, home language, disability and zip code.
$>$ Use qualitative information, especially drawing upon the perspectives of students and families, to deepen an understanding of the contributing factors
$>$ Determine how to address unequal access to resources.

## What data is your school using to activate

 outreach? (check all that apply)$\square$ One absence
Missing $10 \%$ of days enrolled

- Number of unexcused absences
- Student does not log in to class

Cannot reach family with existing contact info
$\square$ Other (type in chat)

## When to Reach Out and Provide Support

## Tier 2

Early Intervention

## Suggested Criteria for what activates early outreach:

- Missing 10-19\% of school-regardless of the mode of instruction—in the prior school year
- Missing $10 \%$ of learning opportunities during current year
- Not checking in or completing work in distance/virtual learning
- Lost contact with student/family

Consider who should respond: Attendance staff? Counselors? Nurses? Community partners? Teachers? Teachers on special assignment? Social work interns?

Document: Any attendance barriers staff identify, supports provided or follow up needed

## When to Reach Out and Provide Support

## Tier 3

Intensive Intervention

## Suggested Criteria for what activates intensive outreach:

- Missing $20 \%$ or more of school in prior school year (severely chronically absent)
- Missing 20\% or more of school during current year
- Students who already qualify for McKinney Vento services, who are in foster care or involved in juvenile justice
- Students whose attendance does not improve with Tier 2 supports

Consider who should respond: Social Workers? Staff of public agencies?

Document: Any attendance barriers staff identify, supports provided or follow up needed

## Reflect

## In your school, is it clear...

$\checkmark$ when to take action to improve attendance?
$\checkmark$ how that should happen?
$\checkmark$ who should do it?

## What should happen at our school for each level of absence?

sample form: https://www.attendanceworks.org/wp-content/uploads/2019/06/School-Summary-of-Actions-SAMPLE-FORM-rev-Sept-2022.pdf

| Number of Absences | Action(s) | People Responsible | Resources to Support Action(s) | Documentation <br> What was the reason for the absence, and what intervention or support was offered? |
| :---: | :---: | :---: | :---: | :---: |
| 0 | Welcome Letter <br> Welcome Video on website | School secretary <br> Principal and person who updates the school website | - Link to resources, e.g. District letter that can be personalized by principal / school team <br> - AW Flyers <br> - AW Student Success Plan | - Add contacts from Student Success Plan to family contact information form. |
| \|-2 <br> Per month | Caring <br> Communication (text, postcard, call) | Teacher | - Script for Call <br> - Sample Text <br> - Easy-to-Use Post Card | - Log in Student Screen on SIS <br> - Track and monitor in case management system |
| 3-4 <br> Per month | Call Home | School Counselor or Social Worker | - Call Script <br> - Documentation of Reasons https://www.attendanceworks.org/wp-content/uploads/2019/06/teacher-attendance-strategy-worksheet-rev-10-16-19.pdf | - Log in Student Screen on SIS <br> - Note reasons for absence and any supports or interventions needed. <br> - Track and monitor in case management system |
| 5 <br> Per month | Family Meeting | Principal or other School Administrator | - Standard agenda for family meeting <br> - Student Success Plan <br> - List of resources <br> - Form for taking notes and follow up | - Use district form for family meeting <br> - Attach |

Attendance
Works ©

Blank form: https://www.attendanceworks.org/wp-content/uploads/2019/06/School-Summary-of-Actions-BLANK-FORM-rev-July-202 I.pdf

## Team Function \#3:

Identify assets, barriers and strategies that affect attendance


## Addressing Reasons for Absences


https://vimeo.com/260324362

## Asking Powerful Questions <br> 5 Whys Worksheet

## Identify a Positive Outlier:

## Use the 5 Whys to understand what works.

Third graders' attendance improved during the month of September.
Why is this happening?

3. The principal selected this strategy as a high impact, medium effort, evidence-based strategy that could improve attendance, behavior and focus on learning.

## Blank worksheet:

https://www.attendanceworks.org/wp-content/uploads/2019/06/Five-WhysWorksheet.pdf

## Identified Root Cause:

Students needed a sense of connection, belonging and welcome in order to show up, engage and participate in learning.

## Asking Powerful Questions

## 5 Whys Worksheet

## Define the Problem:

A large number of middle schoolers are tardy or absent the first month of school.
Why is this happening?

3. They haven't had the opportunity to practice daily

Use the 5 Whys to understand a problem and the system that produces it.

Caution: do not use it to lay blame on students or families $\qquad$

## Blank worksheet:

https://www.attendanceworks.org/wp-content/uploads/2019/06/Five-WhysWorksheet.pdf
5. Adults overestimate a student's ability to organize himself/herself or plan for issues.

## Identified Root Cause:

Students have not been taught, coached and supported in developing successful routines for getting to school on time.


## Reducing chronic absence requires addressing challenges worsened or created by the pandemic

## Barriers

- Chronic and acute illness
- Family responsibilities or home situation
- Trauma
- Poor transportation
- Housing and food insecurity
- Inequitable access to needed services
- System involvement
- Lack of predictable schedules for learning
- Lack of access to tech
- Etc. and many more!


## Aversion

- Struggling academically and/or behaviorally
- Unwelcoming school climate
- Social and peer challenges
- Anxiety
- Biased disciplinary and suspension practices
- Undiagnosed disability and/or disability accommodations
- Parents had negative educational experiences


## Disengagement

- Lack of challenging, culturally responsive instruction
- Bored
- No meaningful relationships to adults in the school (especially given staff shortages)
- Lack of enrichment opportunities
- Lack of academic and behavioral support
- Failure to earn credits
- Drawn to low-wage job vs. being in high school


## Misconceptions

- Absences are only a problem if they are unexcused
- Missing 2 days per month doesn't affect learning
- Lose track and underestimate TOTAL absences
- Sporadic absences aren't a problem
- Attendance only matters in the older grades
- Suspensions don't count as absence


## Reflect on the population of students you

 identified earlier who were most likely to be chronically absent.I. Share, which group of students you notice miss most often.
2. What helps them come to school?
3. What barriers keep them from school?

Large group - In the Chat:
What helps students who struggle with absenteeism show up to school?

## Ground Rules

- Turn on your video camera
- Briefly introduce yourself
- Raise your hand to speak
- Ask clarifying questions
- Create space for everyone to speak (and use the chat to express ideas)
- Person whose first name is closest to the letter $M$ is the facilitator


## Align Interventions to Reasons for Absences



## Understanding Common Causes of A.bsences Worksheet

## > Academic Conditions

> Safety Concerns
$>$ Social Dynamics
$>$ Home Situation
$>$ Health Status
> School Culture
$>$ Student and Parent Voice


## Interventions that Can be Found in the Attendance Playbook



## TIER I Interventions

- Nudging Parents and Students
- Home Visits
- Positive Messaging
- Incentives
- Healthy School Buildings
- School-based Health Services
- Telehealth
- School Buses and Public Transit
- A Safer Walk to School
- Breakfast for All
- Laundry at School
- Relevant-and Culturally RelevantCurriculum
- Threshold Greetings
- Rethinking Recess
- Restorative Discipline Practices


## TIER II Interventions

- Early Warning Systems
- Mentors
- Youth Engagement
- Addressing Asthma
- Targeted Transportation
- Students with Disabilities
- School Refusal
- Immigration Enforcement


## TIER III Interventions

- Truancy Courts
- Interagency Case Management
- Housing Challenges

[^0]
## How to Use the Attendance Playbook

The Guide to the Attendance Playbook offers practical tips for:
$>$ Forming a team
$>$ Using attendance data to determine the number of strategies
> Analyzing why students are absent and selecting strategies that address those reasons
$>$ Realistically assessing your team's capacity to implement each strategy
$>$ Selecting strategies that are likely to have the greatest impact for the lowest effort
> Making an implementation plan
> Assessing how well the strategies worked

## Questions from the Audience



## Review:

## Learning Goals for Session 2

## Participants will:

- Learn which attendance measures to monitor in order to identify students in need of engagement and support.
- Identify the key functions of a school team that addresses attendance and take stock of where they are in having a high-functioning team.
- Name the assets, barriers, and strategies that affect attendance.

Please let us know how we can improve: https://app.upmetrics.com/data collector/ckf2oltbqlt8k0759tfdbfybi

## Thank you!

Hedy Chang, Executive Director hedy@attendanceworks.org

Angela Duran, Senior Fellow aduran@excelby8.net


## Ahbout Us

Attendance Works advances student success and closes equity gaps by reducing chronic absence. Operating at the local, state, and national level, Attendance Works:

```
\checkmark Advances better policy
\checkmark ~ N u r t u r e s ~ p r o v e n ~ a n d ~ p r o m i s i n g ~ p r a c t i c e
\checkmark ~ P r o m o t e s ~ m e a n i n g f u l ~ a n d ~ e f f e c t i v e ~ c o m m u n i c a t i o n
\checkmark ~ C a t a l y z e s ~ n e e d e d ~ r e s e a r c h ~
```

Since our launch in 2010, we have become the nation's "go-to" resource for improving student attendance. To learn more, visit our website: www.attendanceworks.org

## Appendix: Additional Resources

## How well does your school...

- Accurately \& consistently take attendance every day
- Utilize a team to address attendance
- Provide a welcome \& engaging climate
- Reach out to chronically absent students \& families

- Partner with community agencies

https://www.attendanceworks.org/resources/self-assessment/


## How well does your team...

- Lead a whole school approach to attendance
- Organize a multi-tiered strategy
- Examine attendance data
- Identify barriers \& inequities
- Mobilize the school community
- Monitor progress


https://www.attendanceworks.org/chronic-absence/addressing-chronic-absence/3-tiers-of-intervention/


## Year-Round Planning

## Plan activities and events that keep a focus on improving attendance all year long.

* See sample activities for PreK, K-I2 and district teams
* Use blank calendars to customize the plan for your community
* Remember to specify who is responsible for leading and how
 to measure the results


## Asking Powerful Questions

## 5 Whys Worksheet

Identify a Positive Outlier

Why is this happening?


## Asking Powerful Questions

## 5 Whys Worksheet

Define the Problem

Why is this happening?



[^0]:    Attendance Playbook: https://www.future-ed.org/attendance-playbook/
    Implementation Guide: https://www.attendanceworks.org/resources/attendance-playbook/

