

# **Session 1:**

# Whole School Engagement Strategies for Reducing Student Absenteeism



**Professional Learning Series** 

August 3, 2023

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#### Shelneka Adams-Marsalone Child Welfare and Attendance Liaison Louisiana Department of Education



www.attendanceworks.org





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During these sessions, participants will learn how to work as a team to take a multi-tiered approach to improve attendance in their schools:

- Session I Whole School Engagement Strategies for Reducing Student Absenteeism
- Session 2 Early Intervention Strategies: Using Teams to Monitor and Identify Students in Need of Support
- Session 3 Partnering to Make a Difference





### Learning Goals for Session 1

# Participants will:

- Draw on whole school strategies to create
  - $\circ\;$  positive conditions for learning and
  - $\circ$  strong relationships with students and families that prevent absenteeism
- Understand what chronic absence is and why it matters
- Be introduced to the framework of multi-tiered attendance strategies that moves schools towards prevention and early intervention
- Learn effective strategies to communicate with families about attendance





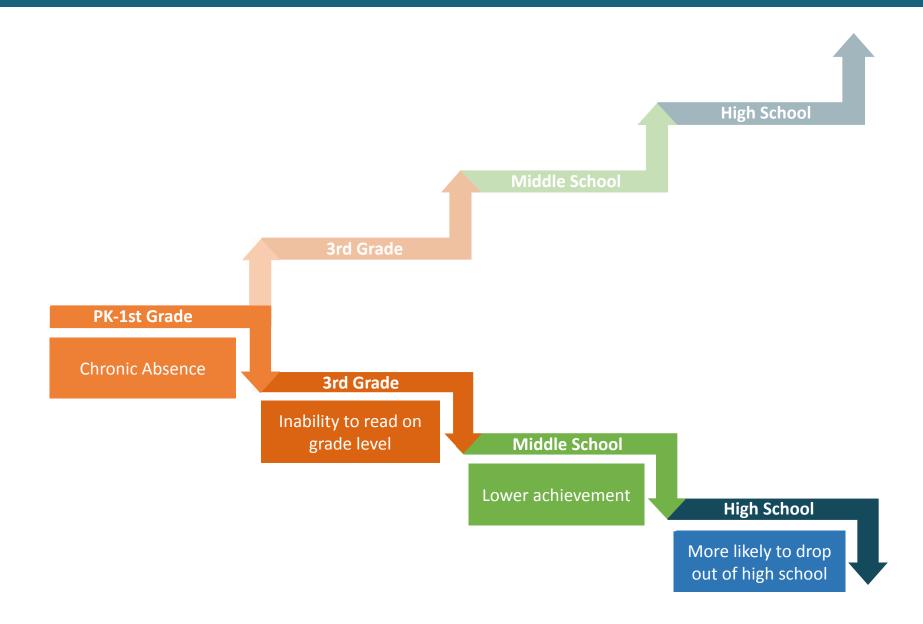
# Use the Chat and share:

- ✓ Your name and role
- ✓ Your school and parish
- Who or what motivated you to attend school every day?



# **Overview of Chronic Absence**

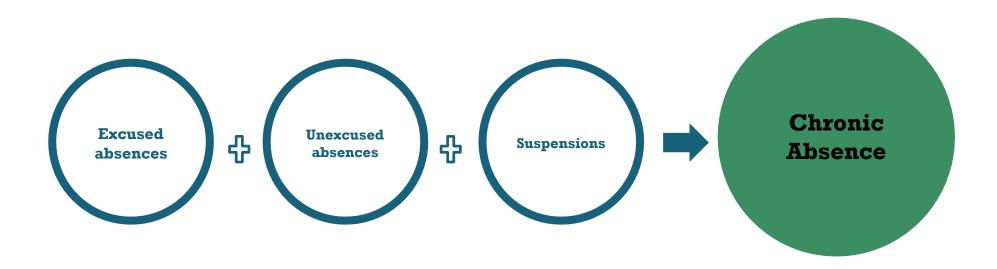
## **Improving Attendance Matters**





# What is chronic absence?

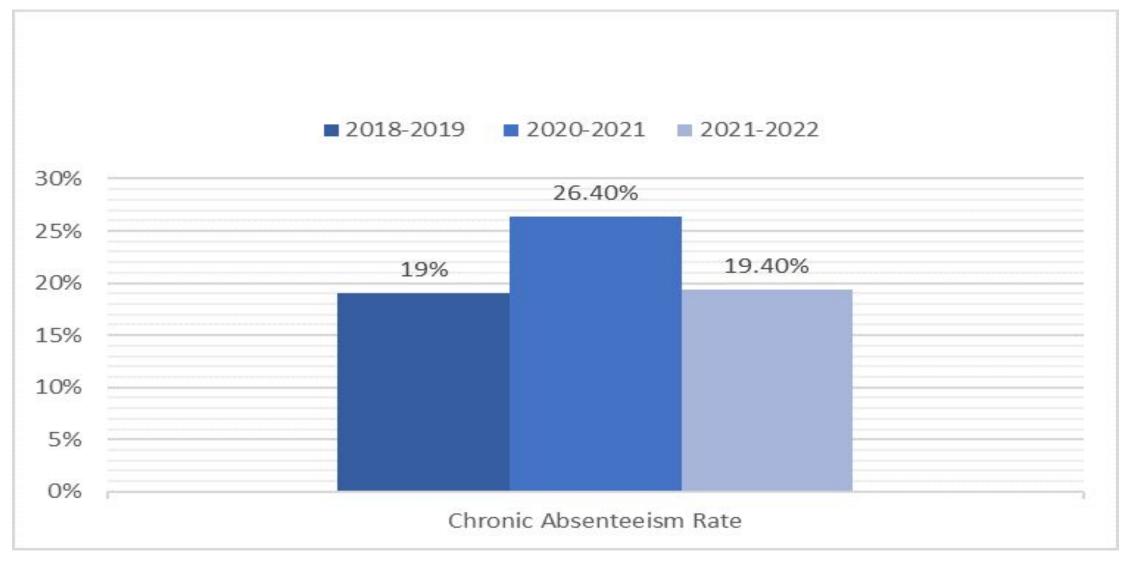
Chronic absence is missing so much school for any reason that a student is academically at risk. Chronic absence is defined as **missing 10 percent or more of school for any reason.** 



Chronic absence is different from **truancy** (unexcused absences only) or **average daily attendance** (how many students show up to school each day).



# **Chronic Absence Rate in Louisiana**

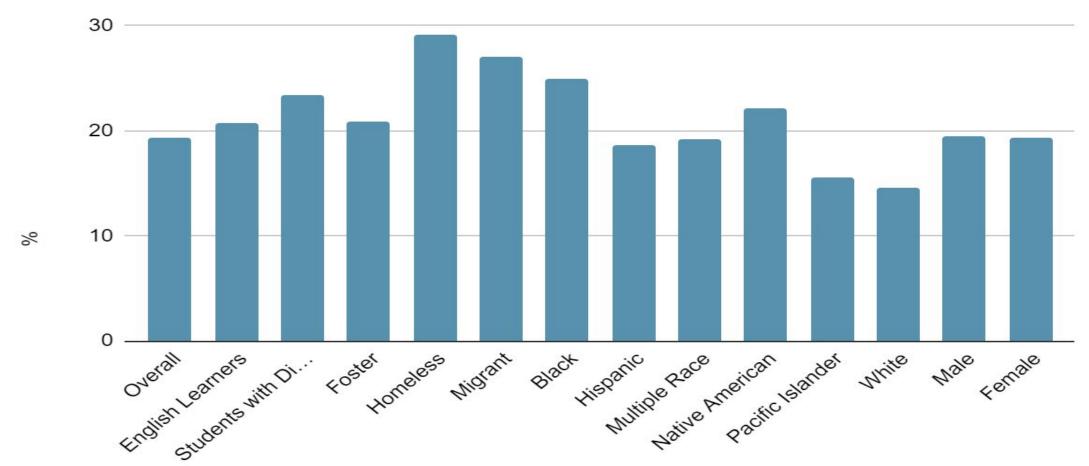


Source: Louisiana Department of Education



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#### **Chronic Absence in Louisiana 2021-2022**



#### Chronic Absence in LA 2021-2022

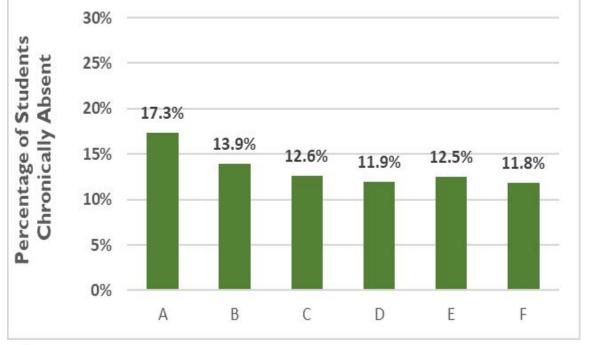


Source: Louisiana Department of Education

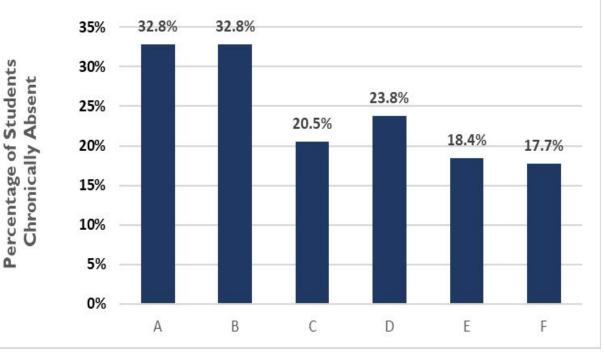
Average Daily Attendance (ADA) Can Mask Chronic Absence

**90% and even 95% ≠A** 

#### Chronic Absence for 6 Schools in Louisiana with 95% ADA in SY 2021-22

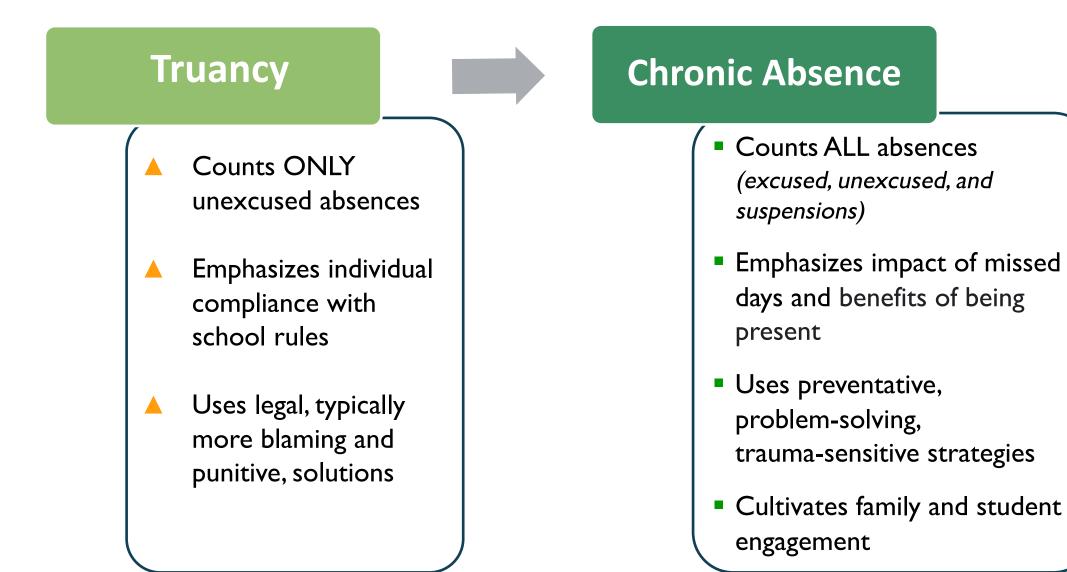


#### Chronic Absence for 6 Schools in Louisiana with 90% ADA in SY 2021-22



Attendance Works ©

## What's the Difference between Chronic Absence vs. Truancy?





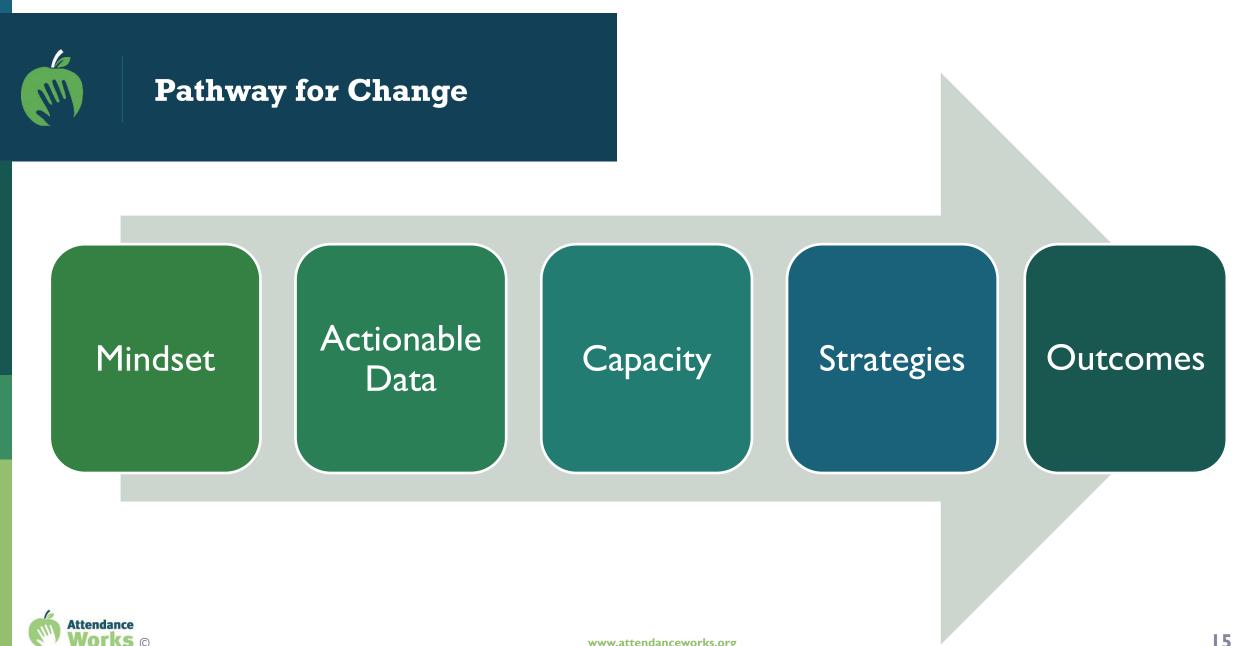
https://www.attendanceworks.org/whats-the-difference-between-chronic-absence-and-truancy/



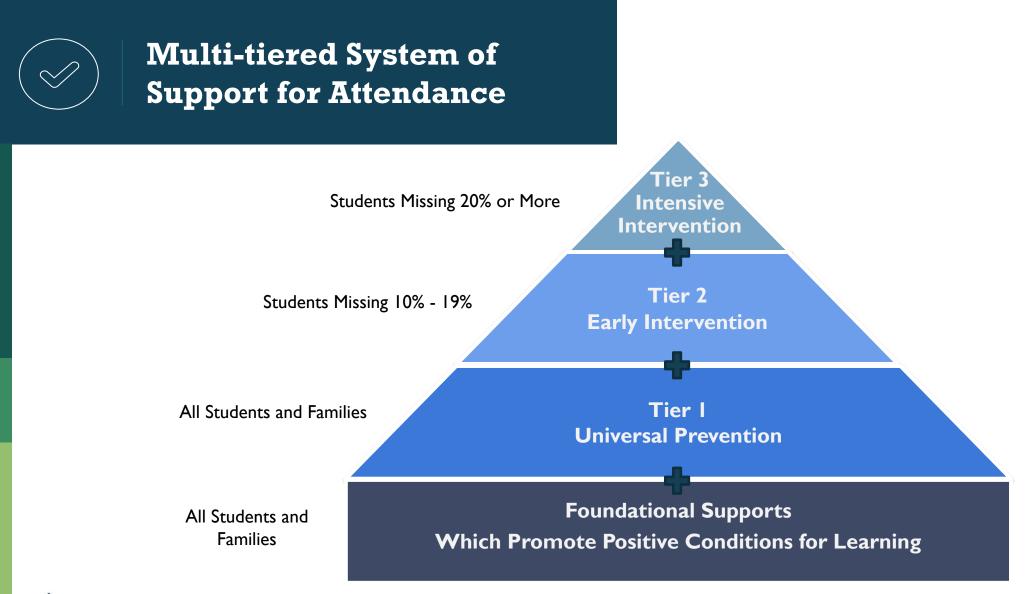
What is the relationship between absences & equity?

# Absenteeism is a *leading* indicator and a *cause* of educational inequity





# The Key to Improving Attendance is a Tiered Approach





https://www.attendanceworks.org/chronic-absence/addressing-chronic-absence/3-tiers-of-intervention/

#### Positive Conditions for Learning Lead to Students Being Engaged and Attending Regularly





Foundational Supports Which Promote Positive Conditions for Learning

# **<u>Tier 1</u>**: Universal Attendance Supports

 Clear, concise and consistent communication about schedules and expectations



- Routines, rituals and celebrations related to attendance and engagement
- Personalized positive communication to students and families when students are absent
- Recognition of good and improved attendance
- Connection to a caring adult in the school
- Every child and their family encouraged to develop a success plan that includes attention to attendance
- Individual Graduation Plan



Share in Chat: In your experience, which Tier I attendance supports have been most essential at your school or in your district?

# **<u>Tier 2</u>: Early Interventions Layer in Support and Remove Barriers to Attendance**

- Common community and school barriers identified and addressed
- Attendance strategies added to IEP
- Family visit
- Mentors (e.g., Success Mentors, Peer Group Connections)
- Intensive tutoring
- Check-In/Check-Out (CICO)
- Expanded learning opportunities
- Small group interventions and supports for students
- Restorative alternatives to discipline and suspension
- Strategic outreach to incoming ninth graders





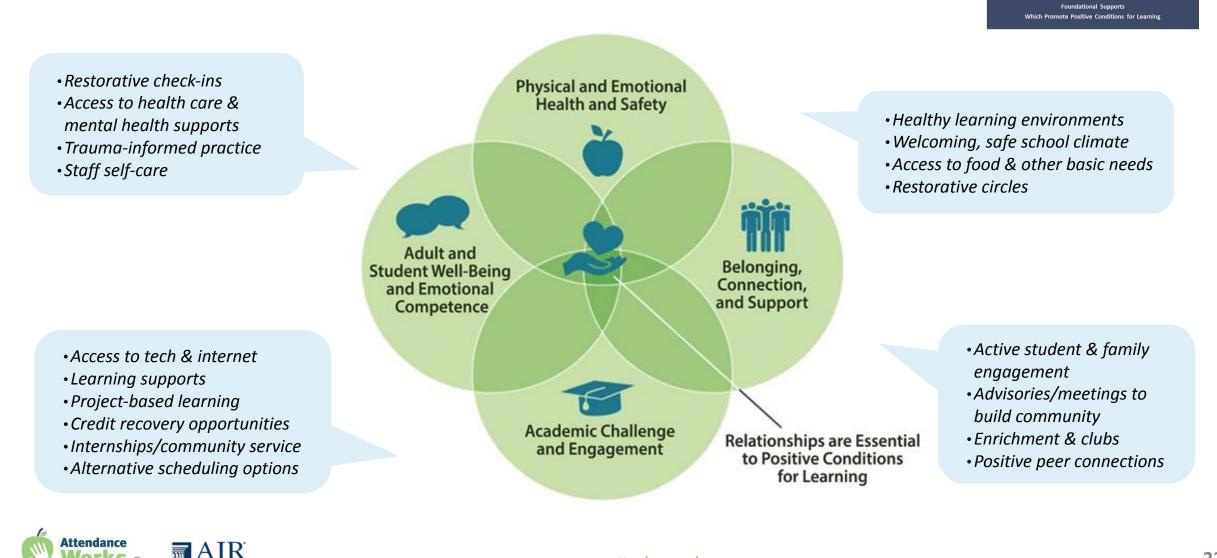
# **<u>Tier 3</u>**: Intensive interventions

- Educational support champions / advocates
- Interagency case management
- Housing stability supports
- Student attendance review board
- Community-based, non-criminal truancy court
- Legal intervention (as a last resort)





#### Positive Conditions for Learning Lead to Students Being Engaged and Attending Regularly



# What promotes positive conditions for learning?



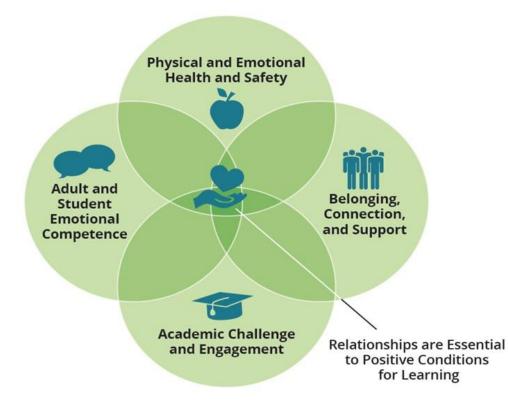




www.attendanceworks.org



### How did the video illustrate positive conditions for learning?





Positive Conditions: Academic Challenge and Engagement

**Type in Chat:** 

What does it look like when students are completely engaged in their learning?





# <u>Strategies</u> to Address Academic Challenge & Engagement

- Individual learning plans and multiple pathways
- Problem-based learning
- Apprenticeships, internships, and community service
- Student-led conferences and capstone projects
- Culturally relevant pedagogy that builds on student strengths and identities

# Student engagement Attention Curiosity Interest Optimism Passion Persistence Creative problem-solving



## **Conditions for Learning:**

#### **Belonging, Connection and Support**

#### **Challenging Condition**

- □ Limited support provided
- Weak relationships between students and staff
- Negative peer relationships

#### **Positive Condition**

- Meaningful connection to adults in the school
- Adults emotionally attuned to students
- □ Care and inclusivity
- Cultural respect and responsiveness
- □ Positive peer relationships
- Equitable, effective and available support





#### **Small Group Discussion**

# **About your school:**

- In your experience, what creates a sense of belonging, connection and support in your school?
- How do you reach students and families who've been disconnected?



#### **Ground Rules**

- Turn on your video camera
- Briefly introduce yourself
- Raise your hand to speak
- Ask clarifying questions
- Explore differences of opinion
- Create space for everyone to speak (and use the chat to express ideas)
- The person whose first name is closest to the letter "A" should facilitate.





# **Share in Chat:**

# What is a strategy you've heard about today that you'd like to strengthen or adopt?



# **Relationships are Essential at Every Level of Intervention**

# how-to guide to relationship mapping



TIME & RESOURCE INTENSITY



high

#### GRADES

#### IMPLEMENTED BY School Administrators

**CAPACITIES PROMOTED** 

Relationship-building; Student confidence; Shifting school norms

<u>Key Elements</u> See all students at-a-glance.

See who is well-supported and who needs support by adults.

Involve *all* adults in relationship mapping.

Key Benefits Connect all students to at least one school adult. A *Relationship Map* lists *all* students in a school (or grade, team, etc.).

low

A *Relationship Map* allows adults in a school to have a quick and visual snapshot of students who are well supported and who most need support. Knowing this, adults can then strategize about how to best reach out to students who most need positive and supportive relationships with adults.

A *Relationship Map* is most effective if *all* adult stakeholders with a connection to students participate in its creation. This includes administrators, teachers, counselors, sports coaches, mentors, community partners, and other school staff.

A *Relationship Map* helps identify students who do not already have adult connections and provides opportunities for adults in school to build positive relationships with those students.

#### Download in-person and virtual versions of this guide at:

https://mcc.gse.harvard.edu/res ources-for-educators/relations hip-mapping-strategy

## **Evidence-Based Programs**

#### **Relational Home Visits**

- ✔ Goal is to create positive relationship between educators and parents *before* any issues arise.
- Example of model programs: Parent Teacher Home Visits <u>http://www.pthvp.org/what-we-do/pthv-mod</u> <u>el/</u>
- Learning Engagement and Attendance Program (LEAP) Home Visit <u>https://portal.ct.gov/SDE/Chronic-Absence/Learn</u> <u>er-Engagement-and-Attendance-Program-LEAP</u>

#### **Mentoring**

- ✔ Goal is to create positive connection between mentor and student(s) to support student success in school
- Example of programs: MENTOR, Peer Group Connections, Success Mentor
- Virtual options for different age groups, <u>https://www.mentoring.org/virtual-mentor</u> <u>ing-portals/</u>



## **Resources for Intentional Relationship-Building**

- How to Guide Relationship Mapping guide <a href="https://mcc.gse.harvard.edu/resources-for-educators/relationship-mapping-strategy">https://mcc.gse.harvard.edu/resources-for-educators/relationship-mapping-strategy</a>
- 2x10 Relationship Strategy Bank <u>https://www.scoe.net/media/e4olyyjr/sesion\_2\_relationship\_strategy\_bank.pdf</u>
- Edutopia Relationship Building from Day I

https://www.edutopia.org/article/relationship-building-day-l

Search Institute - Relationships Framework

https://searchinstitute.org/resources-hub/developmental-relationships-framework

Share in Chat other strategies for building relationships with high school students



# Strategies and Tools to Communicate About Attendance

# **Toolkit: Showing Up Matters for R.E.A.L.**

#### It is an opportunity to...

# Build Routines

Daily attendance routines can reduce stress and create a sense of safety and security especially after chaotic transitions.

# Increase Engagement

Being in school helps build relationships with peers and school staff that nurture engagement.

# Provide Access to resources

Schools provide access to meals, health and mental health services, tutoring, mentoring, technology, extracurriculars (sports, clubs, music, etc.), afterschool and summer programs.

# Support Learning

Showing up to school regularly helps students become proficient in reading and math and graduate from high school.



https://www.attendanceworks.org/resources/toolkits/showing-up-matters-for-real/



Forging Partnerships with Students and Families to Support Engagement and Attendance

- Engage in two-way, supportive communications about attendance and engagement throughout the school year
- Provide tailored, personalized and caring messages to students and families who are chronically absent
- Offer actionable steps to improve attendance
- Make sure families receive updated health guidance, resources to meet basic needs as well as as support for learning at home





Utilize Research about Effective Attendance Messaging to Improve Your Communications

- I. Readable
  - Fewer words
  - Accessibility: Flesch-Kincaid readability test
  - Skimmability: bullets, format reinforces message
- 2. Programmatic
  - Planned (personalized to audience)
  - Timely
  - Routinized

3. Easy to locate and multiple modes, including social media



## Let's Practice.

## Which of these flyers aligns with research? Why?



With the widespread news coverage about the coronavirus, known as "COVID-19", children may develop fears about the risk to their own health and safety. It is important for parents to listen to these fears, and learn some of the basic facts themselves.

### Be aware of your own behavior

It can impact how your child may feel. If you're anxious, they could take their cues from you.

Stay up-to-date with information

This can help you understand and share the facts about COVID-19 with your children.

#### Know whether or not to talk about COVID-19 with them

It is important to know what children have heard about COVID-19 already. It is likely that they are talking about it in school, so just because your child doesn't bring it up, doesn't mean they aren't thinking about it.

#### Explain what is currently being done to contain COVID-19

Reassure children that the measures put in place are the best ways to keep them safe. The U.S. is carefully monitoring the situation and currently the risk in Chester County remains low. Health Departments, such as the Chester County Health Department, are encouraging personal preparedness and prevention tips to keep the community healthy.

### Know what information your children are exposed to

Be mindful about where your children are being exposed to information about COVID-19. For example, they may overhear conversations, or pick up on the continuous news headlines that adults have on as background.

For teenagers and tweens who have access to news online and via social media, ask them what they are seeing and hearing about COVID-19. Help correct misinformation, and if you don't know the answer, be honest. You can research the answers together.

#### Validate their feelings and reassure them

Parents should listen to their child's fears and try to understand what they are feeling. Avoid saying things like "you'll be fine" or "don't worry about it."

### Give them action items

Remind them of the importance of washing hands often (for at least 20 seconds), avoid touching their eyes, mouth, and nose, and keeping their areas clean by wiping down things that are used often. If your preparedness plans include stocking up on groceries and toiletries, like you would before a big snowstorm, ask your child to help. Invite them to go the store with you. Having a stash of their favorite snacks in the pantry may help them feel more prepared.

For more information, please visit the Chester If you are active on social media, we recommend following these sources: County Health Department's website @ChesterCountyHealthDepartment @CDC Chesco.org/Health @ChescoHealth @CDCgov

Example A





Kids with the

flu should not

go to school

The CDC recommend

that individuals older

than 6 months receive annual flu vaccinations

SIGNS THAT YOUR CHILD SHOULD STAY HOME FROM SCHOOL

STOMACH

SYMPTOMS

9A02

lausea

/omiting





Thousands of kids under age 5 are hospitalized each year due to flu complications

> Common flu symptoms include headache, fever extreme fatigue, sore throat, dry cough, muscle aches, runny nose, nausea vomiting, and diarrhea





### PROVIDED BY: SOURCES: GOOD SAMARITAN HOSPITAL

Part of Good Samaritan Health syste GOODSAMSANJOSE.COM

Flu season

in Octobe

in the U.S.

usually begins

### Example B





## Additional Resources from Attendance Works

## **Handouts for Families**

 Preschool, Elementary & Secondary Grades

 Available in English, Spanish, Chinese, Vietnamese, Tagalog and Creole <u>https://www.attendanceworks.org/resources/</u> <u>handouts-for-families/</u>



Help Your Child Succeed in School: Build the Habit of Good Attendance Early

### **DID YOU KNOW?**

- Starting in preschool and kindergarten, too many absences can cause children to fall behind in school.
- Missing 10%, or about 2 days each month over the course of a school year, can make it harder to learn to read.
- Students can still fall behind if they miss just one or two days every few weeks.
- Being late to school may lead to poor attendance.
- Absences and tardiness can affect the whole classroom if the teacher has to slow down learning to help children catch up.

Attending school regularly helps children feel better about school—and themselves. Start building this habit in preschool so they learn right away that going to school on time, every day is important. Eventually good attendance will be a skill that will help them succeed in high school and college.

### WHAT YOU CAN DO

Set a regular bedtime and morning routine.

· Lay out clothes and pack backpacks the night before.

#### When Do Absences Become a Problem?

CHRONIC ABSENCE

18 or more days

**NARNING SIGNS** 

10 to 17 days

SATISFACTORY

9 or fewer absences

Attendance

- Find out what day school starts and make sure your child has the required shots.
- Introduce your children to their teachers and classmates before school starts.
- Develop backup plans for getting to school if something comes up. Call on a family member, a neighbor, or another parent.
- Avoid medical appointments and extended trips when school is in session.
- Keep in mind that complaints of a stomach ache or headache can be a sign of anxiety and not a reason to stay home. If your child seems anxious about going to school, talk to teachers, school counselors and other parents for advice on how to make your child feel comfortable and excited about learning.
- If your child must stay home due to illness, ask the teacher for resources and ideas to continue learning at home
   Note: These numbers assume a 180-day school year.

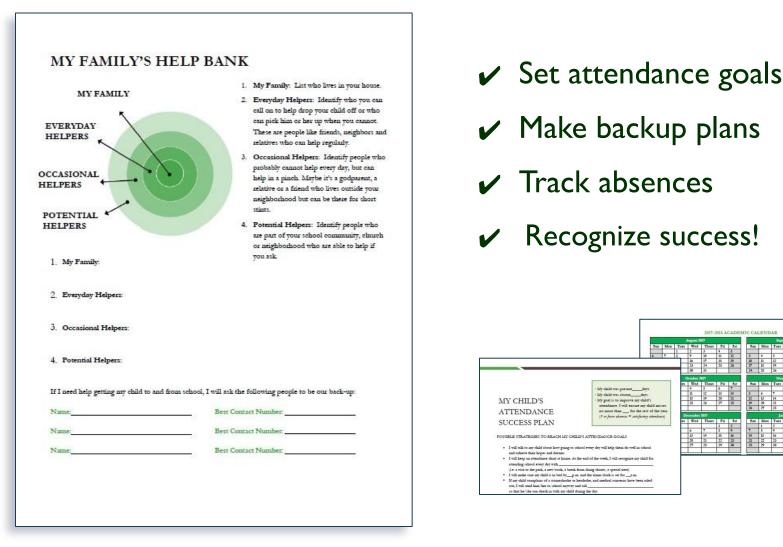
Visit Attendance Works at www.attendanceworks.org for free downloadable resources and tools

## Sign up for the 2023 Attendance Awareness Campaign

https://awareness.attendanceworks.org/contact/aam-updates/



## **Encourage All Students and Families to Create a Success Plan**



http://www.attendanceworks.org/resources/student-attendance-success-plans/



2017-2018 ACADEMIC CALENDAR

# **Better Truancy Notifications**

Started with positive / language and moved punitive language to the end

Fewer words 1

- Written at 5<sup>th</sup> grade V reading level
- Formatted to help V readers skim
- $\checkmark$ Makes connection between absences and achievement

	Condition A (Control) Standard Notice
School N	lame
Address	
City, Sta	
Date	
Parent N	lame
Parent A	ddress
RE: Stud	lent Name
City, Sta	
Student	ID#: XXXXXX
Dear Par	rent/Guardian:
excused in one sc all schoo	endance is required for academic excellence. [STATE] Education Code determines what types of absences are or unexused. When a child is absent from school and/or tardy in excess of 30 minutes on three (3) occasions hool year without a valid excuse, the law considers that child to be truant. The law and district policy requires is to notify generits when this occurs. The (district name) control office automatically sends these letters a school records so that parents are aware of absences and can address these concerns.
	ecords indicate that your child was absent from school without a valid excuse on occasions, beginning with wing dates:
	Thursday, September 12, 2015 Thursday, September 30, 2015 Thursday, September 27, 2015
	is to partner with families to ensure that students are attending school every day. Although the following enses may appear harsh we are mandated by Education Code Article 48260.5 to inform you of the following:
:	That the parent or guardian is obligated to compel the attendance of the pupil at school. That parents or guardians who full to meet these obligation may be guilty of an infraction and subject to prosecution pressuant to Article 6 (commercing with Section a&goo) of Chapter 2 or Part 27.
	That alternative education programs are available in the district.
	That the parent or guardian has the right to meet with appropriate school personnel to discuss solutions to the pupil's transv.
	That the pupil may be subject to prosecution under Education Code Section 48264.
	That the pupil may be subject to protection users reaction of core section 40202. That the pupil may be subject to suspension, restriction, or delay of the pupil's driving privilege pursuant to Section 3002.7 of the Vehicle Code.
•	That it is recommended that the parent or guardian accompany the pupil to school and attend classes with
	the pupil for one day.
attendar contact t	ecognize that we are required to monitor attendance and notify parents of potential problems with student exe. If you have concerns about your child's attendance, or if you believe there is an error in this notice, he achool at <school_phone_number>. The designated attendance personnel will work with you to his issue. We look forward to assisting you.</school_phone_number>
Sincerel	
	I Signature

**Principal Name** 

	Condition D Add-up Notice
7 e -	We need your help. [STUDENT NAME]'s absences from school are concerning, and your partnership is critical. Students who miss just one o two days of school each month can fall seriously behind.
	[STUDENT NAME] is now "truant" because [SHE/HE] missed school (or was more than 30 minutes late) without a valid excuse on:
	Thursday, September 12, 2015 Thursday, September 19, 2015 Thursday, September 27, 2015
	<ul> <li>Being absent can lead to doing poorly in school. Students who miss many days of school are more likely to: <ul> <li>Fail their classes</li> <li>Drop out from high school</li> <li>Have poor relationships with parents and teachers</li> </ul> </li> </ul>
	We are required by [STATE] law to send you this letter and to warn you o the consequences of additional unexcused absences (see sidebar).
	Please remember that every absence matters and just a couple days each month adds up. You are key to improving [STUDENT NAME]'s attendance.
	Sincerely, Principal X

If you have concerns about your child's attendance or if you believe our records are inaccurate contact th chool at «SCHOOL PHONE NUMBER»

Writing Truancy Notices That Can Improve Attendance

Using Behavioral Insights to Improve School Administrative Communications: The Case of Truancy Notifications



# **Communicating with Students and Families**

Use these resources to help your communications with families be clear and supportive.

★ Letters for Families

https://www.attendanceworks.org/resources/welcome-students-to-school/

★ Spring Attendance Dips <u>https://www.attendanceworks.org/resources/spring-attendance-slump/</u>

## ★ Strengthen Summer Learning

https://www.attendanceworks.org/resources/toolkits/showing-up-matters-for -real/using-r-e-a-l-to-strengthen-summer-learning/

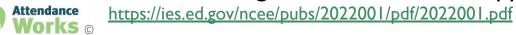
★ Stay the Course: Winter Messaging

https://www.attendanceworks.org/resources/messaging/stay-the-course-a-win ter-messaging-toolkit/

★ Holiday Messaging

https://www.attendanceworks.org/resources/messaging/holiday-messaging/

★ How to Text Message Parents to Reduce Chronic Absence Using an Evidence-Based Approach





Institute of

Education Science

How to Text Message Parents to Reduce Chronic Absence Using an

**Evidence-Based Approach** 

Toolkit

NORE 2022-001 U.S. DEPARTMENT OF REUCH



### Identify Your Audience:

- Students
- Families/caregivers
- Teachers
- Community partners
- What does each group need to know?
- ✓ What do you want them to do?
- ✓ How will you communicate it?

### Communications Tips:

https://www.attendanceworks.org/resources/transition-guide/communication-tips-for-your-transition-att endance-plan/

### Strategies for Connecting with Students & Families:

https://www.attendanceworks.org/wp-content/uploads/2019/06/Strategies-for-Connecting-with-Students -and-Families-rev-8-27-20.pdf



## **Year-Round Planning**

1

Plan activities and events that keep a focus on improving attendance all year long.

- See sample activities for PreK, K-12 and district teams
- Use blank calendars to customize the plan for your community
- Remember to specify who is responsible for leading and how to measure the results

School Name				s	chool Year				
ctivities in the grid are examples. You can customize the plan for your school or program. For each activity, specify who is responsible for leading and how to measure the results. You can also recreate this c larger format and use post-it notes to add activities as a group exercise. See the 3 Tiers of Intervention ( <u>https://www.attendanceworks.org/chronic-absence/addressing-chronic-absence/3-tiers-of-intervention(</u> )									
Timing	Summer (July/August)	Welcome Back (August/September)	Ongoing (Weekly)	Fall Semester (October – November)	Winter Semester (December – February)	Spring Semester (March-April)	End-of-Year (May/June)		
School Team	Establish school team to address attendance. Develop a yearly attendance plan and goals. Agree on metrics to monitor for in- person and distance learning. Utilize start of school year PD days for teachers and school staff to discuss yearly plan and whole school strategies.	Conduct team meeting by the second week of school.	Hold team meetings.	Review <u>early warning data</u> . Ensure staff are prepared to discuss attendance in a caring manner in parent-teacher conferences, attendance improvement meetings, outreach calls and home visits.	Revisit data to measure progress and revise school-wide strategies as needed. Expand team as needed to address reasons for absence.	Ensure staff are prepared to discuss attendance in parent-teacher conferences. Assess strategies and write school improvement plan.	Review data. Share data with student's next teacher for smooth transitions and trouble shooting.		
Foundational Whole School Supports	Plan welcoming traditions for incoming early grades, transition grades and new students and their families. Ensure there is attention paid to students with disabilities and other student groups with historically high levels of absenteeism.	Disseminate in-person health and safety protocols. Promote immunization activities. Establish good and improved attendance recognition schedule/ process. Conduct welcoming traditions for students and families.	Coordinate with other school leaders to promote and maintain a positive school climate.	Provide a warm welcome for students who start later in the school year. Offer afterschool programs with engaging and culturally responsive curricula.	Create opportunities for students, families and staff to recharge physically and emotionally. Increase the sense of belonging for specific student groups through clubs, history months and celebrations.	Boost excitement in learning – celebrate and event such as Earth Day.	Plan end-of-year traditior including opportunities fo service, e.g. students in upper grades lead tours for students entering the school next fall.		
Tier I (Universal)	Promote <u>attendance messaging</u> during registration/enrollment. Have home visits/phone calls to build relationship and remind families about the first day of school.	Share back-to-school messaging about the importance of attendance for in-person and distance learning.	Ask staff to establish daily, weekly and monthly routines to build relationships in the classroom and welcome students back after absences. Hold weekly/monthly recomition. Ensure	During <u>parent-teacher</u> <u>conference</u> , recognize good attendance and express concerns in a supportive manner if needed. Anticipate and plan activities/supports to minimize dips in attendance during holidays. Conduct a resource fair for	Share messaging and engaging activities around winter holidays. Use data to identify attendance dips and align events to mitigate low attendance days. Schedule mid-year activities to remind school community about	Hold parent-teacher conference student attendance check-in. Plan engaging activities and messaging to avoid the spring slump.	Communicate the importance of student attendance in last weeks school. Acknowledge attendance successes.		

students and their families

attendance

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ammunication w

https://www.attendanceworks.org/resources/year-long-planning/





## **Questions from the Audience**







## Learning Goals for Session 1

## **Participants will:**

- Draw on whole school strategies to create
  - $\circ~$  positive conditions for learning and
  - $\circ$  strong relationships with students and families that prevent absenteeism
- Understand what chronic absence is and why it matters
- Be introduced to the framework of multi-tiered attendance strategies that moves schools towards prevention and early intervention
- Learn effective strategies to communicate with families about attendance
   www.attendanceworks.org



## **Evaluation Survey**

# Please let us know how we can improve:

https://app.upmetrics.com/data\_collector/ckf2oltbqlt8k0759tfdbfybj

# Thank you!







Inika Williams, Associate Director for Policy inika@attendanceworks.org

Helen Duffy, Senior Fellow hmduffy77@gmail.com



www.attendanceworks.org



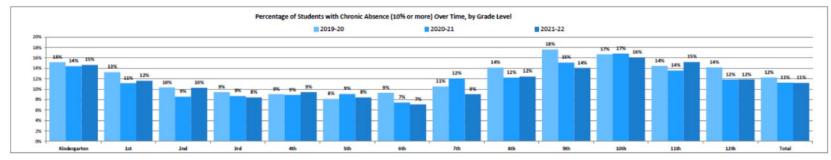
Attendance Works advances student success and closes equity gaps by reducing chronic absence. Operating at the local, state, and national level, Attendance Works:

- ✔ Advances better policy
- ✓ Nurtures proven and promising practice
- Promotes meaningful and effective communication
- ✓ Catalyzes needed research

Since our launch in 2010, we have become the nation's "go-to" resource for improving student attendance. To learn more, visit our website: <u>www.attendanceworks.org</u>







## **UPDATED! Data Tracking Tools**

What? Attendance Works District and School Attendance Tracking tools

Why? These tools will help you analyze your local data. This version now captures information about students experiencing extreme chronic absenteeism (missing 50% or more of school).

When? Before the new school year begins is an excellent time to examine who was chronically absent last year.

Find it here: https://www.attendanceworks.org/resources/data-tools/calculating-chronic-absence/

