Good morning/afternoon. My name is \_\_\_\_\_\_\_\_ and I’m with the Cleveland Metropolitan School District. We’re thinking about you in these trying times, and we’re calling today to let you know that CMSD is here to support you even while our schools are closed.

Our schools are providing carryout meals to students 18 and younger at 22 sites around the city. To encourage learning while school is out, we have posted academic materials online and they are also available at the food distribution sites. The sites are available on our website clevelandmetroschools.org. We are also operating a customer care center from Monday - Friday to answer your questions and concerns. You can reach them at (216) 838-0000.

While we’re all at home, be sure to complete your Census form and return it. The Census provides our schools with critical funding for education.

Lastly, we know families are looking for information during this crisis. We encourage you to watch the Governor’s daily press conference which typically begins at 2pm. You can watch it on network tv channels, PBS, or online at ohio channel dot org. We also encourage you to view our website at cleveland metro schools dot org for the latest information and to share your email address so our educators can continue communicating with you.

Is there any assistance we can help you with at this time?